

Wandsworth Council's Topline Performance Indicator Results for 2009/10

What are the Topline measures?

Wandsworth Council uses a variety of performance indicators to monitor how well its services are performing and to measure their efficiency and effectiveness. The Council has led the way in developing a comprehensive system of performance measurement which sets challenging targets for services and measures performance regularly against these targets.

The Council's Overview and Scrutiny Committees focus on a set of key indicators of performance called 'toplines'. The topline include all the National Indicators introduced by Government in 2008, as well as a range of other local measures agreed annually that relate to the delivery of the council's priorities. They measure performance across a wide range of Council activity including social services, education, housing, and leisure services, libraries and street cleansing.

The topline also include all those indicators for which we and our partners on the [Wandsworth Local Strategic Partnership](#) have agreed targets with the Government through the [Local Area Agreement](#). There are also a number of indicators which relate to activity carried out by the Council with its partners, particularly the health service and the police.

The 2009/10 topline performance indicator results are set out in the detailed tables below.

How they are monitored

These indicators are monitored quarterly by the Council's Directors and Cabinet Members against the agreed targets for that year. Reports are also submitted to the Chairmen of the relevant Overview and Scrutiny Committees in the Progress Reports three times per year in the June (end of year performance), November (quarter 2 performance) and February (quarter 3 performance) cycles. This report pulls together each of these reports into one place. You can view the Progress Reports and all other committee reports through the Council's website: www.wandsworth.gov.uk/moderngov.

The end of year performance against targets is also reported annually in the Council's [Corporate Business Plan](#) (CBP). The CBP 2010 also sets out the council's priorities and targets for the following three year period.

Where to find out more

If you have any questions regarding this report or wish to find out more information about how the council manages its performance, please contact Jon Evans, Policy Coordinator, on 020 8871 7815 or email on jevans1@wandsworth.gov.uk

A guide to the columns used in the following performance measure tables below

The following key is provided to help you interpret the performance reports.

Actual 2008/09

This column includes the latest annual results for indicators covering the following periods (unless otherwise stated):

- Calendar year 2008
- Financial year 2008/09
- Academic year 2007/08

Latest data available at the end of 2009/10

For the vast majority of indicators the data reported in this column will relate to the 2009/10 financial year. However, for several indicators, and often those where the data is released centrally by the Government or its agencies, data are published many months in arrears. The latest data that is available for each indicator for the 2009/10 period is therefore presented in this column. Where necessary, a comment ("comment on latest available data") has been provided in the adjacent column to indicate what period the data covers. If there is no comment then the indicator result relates directly to 2009/10.

Target 2009/10

This column includes the agreed target for end of year performance. Targets are not set for those indicators that are survey-based or where limited or no data has been available to aid target-setting.

Target achieved?

This column provides a simple red / green traffic-light assessment to indicate whether or not the Council's agreed target was met.

Key to direction of travel column

An assessment is made only where there are two periods that are comparable both in terms of definitions and the period that each data point covers. In the tables below this usually means 2009/10 compared with 2008/09.

Please note that the direction of travel arrow takes account of whether a high or low performance values is considered good on any particular indicator:

- ▲ – performance improved
- ▼ – performance deteriorated

— – no change

n/c –data displayed does not allow reliable comparisons to be made.

Key to acronyms used

NI – National Indicator (indicators set by the Government that all local authorities are required to report their performance against annually)

LAA –one of Wandsworth’s current designated Local Area Agreement targets for 2008-2011.

LAA Reward – one of Wandsworth’s ‘old’ LAA targets that ran in the period 2007-2010.

n/a – data or target not available

Local – local performance measures agreed annually that relate to the delivery of the council’s priorities

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
ADULT SOCIAL CARE AND HEALTH							
NI127	Self reported experience of social care users	n/a	59.1%		New		
NI128	User reported measure of respect and dignity in their treatment	n/a	80.0%		New		
NI125	% older people (aged 65+) achieving independence through rehabilitation/intermediate care following a hospital episode	80.3%	80.8%		81.0%		▲
NI130	No. of Social Care clients, aged 18 or over receiving Self Directed Support (Direct Payments and Individual Budgets) as a % of clients receiving community based services and carers receiving specific carers services	n/a	15.2%		15.0%		
Local – LAA Reward	Total no. adults and older people receiving Direct Payments as at 31st March	279	333		300		▲
NI131	Av. weekly rate of delayed transfers of care from all hospitals, acute and non-acute per 100,000 aged 18+	7.9	7.23		7.7		▲

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
NI132	% new clients (aged 18+) where the time from first contact to completion of assessment is less/equal to 4 weeks - timeliness of social care assessment	71.8%	71.5%		88.0%		▼
Local (E47)	Relationship of a) % older service users receiving an assessment from minority ethnic groups to b) % older people from ethnic minority groups	0.88	1.79		1.20		n/c
NI133	% new clients aged 18+ years or over where the time from completion of assessment to provision of all services in a care package is less than or equal to four weeks (28 calendar days)	78.8%	79.9%		95.0%		▲
Local (E48)	Relationship of a) % older service users receiving services following an assessment or review from a minority ethnic group to b) % older service users assessed or reviewed from a minority ethnic group	1.00	1.01		1.10		—
Local (D40)	No. clients receiving a review as % adult clients receiving a service.	67.0%	79.3%		83.0%		▲
NI135 - LAA	No. carers receiving needs assessment or review and a specific carer's service, or advice and information	15.3%	15.6%		20.0%		▲
NI136	No. adults supported to live independently through social services per 100,000 adult population	2,619	2,523		2,093		▼
Local (B11)	Intensive home care as % intensive home and residential care	38.8%	33.4%		39.0%		▼
Local (B17)	Av. gross hourly cost for home care	£14.50	£14.81		£15.00		▼
Local (BV53)	No. households receiving intensive home care more than 10 contact hours and 6 or more visits for every 1000 adults aged 65 or over.	29.4	22.7		29.5		▼
Local – LAA Reward	No. adults with physical disabilities helped to live at home as at 31st March	672	384		700		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local (BV56)	% items of equipment delivered within seven working days	79.8%	78.5%		86.0%		▼
NI141	% vulnerable people achieving independent living who have moved on from supported accommodation in a planned way (Supporting People)	78.60%	83.48%		77.0%		▲
NI142	% vulnerable people in receipt of Supporting People Services who have established or are maintaining independent living	99.07%	99.51%		99.0%		▲
NI145	% adults with learning disabilities known to the Council in settled accommodation at time of assessment or latest review	21.7%	44.8%		45.0%		▲
NI146 -LAA	% adults with learning disabilities known to the Council in paid employment at time of assessment or latest review	1.5%	3.7%		3.0%		▲
NI149	Adults in contact with secondary mental health services in settled accommodation	49.1%	84.4%		88.0%		▲
NI150 – LAA	Adults in contact with secondary mental health services in employment	4.4%	7.7%		15.0%		▲
	Health indicators						
NI40 - LAA	Drug users in effective treatment	924	782	Final data released by NDTMS 12-18 weeks in arrears	1,143		▼
NI38	Drugs related (Class A) offending rate	1.02		No further data available since 2008/09	New		
Local (BV198)	No. drug users in treatment per 1,000 population aged 15-44	7.69	8.41		8.95		▲
Local	No. individuals entering structured treatment	1,288	1,419		1500		▲
Local	% those testing positive given ROB	21.6%	16.1%		26.5%		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local	Ratio of positive tests:numbers joining caseload	2.1:1	1.1:1		2:7:1		▲
	Partner-led health indicators						
NI120	All-age all cause mortality rate (age-standardised rate per 100,000 - females)	522.36		Data released by ONS in arrears (latest is for calendar year 2008)	513		
NI120	All-age all cause mortality rate (age-standardised rate per 100,000 - males)	721.06		Data released by ONS in arrears (latest is for calendar year 2008)	739		
NI121 –LAA	Mortality rate from all circulatory diseases at ages under 75	80.48		Data released by ONS in arrears (latest is for calendar year 2008)	97		
NI122	Mortality rate from all cancers at ages under 75	124.84		Data released by ONS in arrears (latest is for calendar year 2008)	107		
NI123	No. people quitting through smoking cessation service per 100,000 population aged 16+	518.5			522		
Local	No. four week quitters (borough-wide)	1,015	1287		1,256		▲
Local – LAA Reward	No. people in the five wards with highest level of deprivation who have been through Wandsworth NHS smoking cessation services and classified as four week quitters according to the DH protocol (Cumulative Target April 2007 - March 2010)	964	1254		1,222		▲
NI124	People with a long-term condition supported to be independent and in control of their condition	65.6%	79%		n/a		▲
NI126	Early Access for Women to Maternity Services	n/a	73.30%		80%		n/c
Local	Gap between % MMR immunisations carried out in five worst performing wards and % MMR immunisations borough-wide	4.2%		Data awaited from the PCT	4.0%		

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
NI129	End of life care – access to appropriate care enabling people to be able to choose to die at home	18.5%		Latest data shown is for calendar year 2008	17.5%		
NI134 – LAA	No. emergency bed days	135, 781	130,552		129, 499		▲
Local	Gap between no. emergency admissions to hospital for women in five worst performing wards and no. emergency hospital admissions for women borough-wide	6,011		Data awaited from Dept. Health	5,263		
Local	No. emergency unscheduled bed days occupied by a person aged 75 or over	41,861		Data awaited from Dept. Health	16,503		
NI39	Alcohol-harm related hospital admission rates, per 100,000 population	1475	1599	12 months to Quarter 3 2009/10	1,327		▼
NI70	Hospital admissions caused by unintentional and deliberate injuries to children and young people (per 10,000 population aged 0-17 admitted)	97.9	100	Data awaited from Dept. Health	n/a		▼
Local	No. accessing GUM within 48 hours	100%		Data awaited from PCT	100%		
EDUCATION AND CHILDREN'S SERVICES							
	Adult education and lifelong learning						
NI161	No. learners achieving a Level 1 qualification in literacy	1387		2008/09 data refers to academic year 2008/09	n/a		
NI162	No. learners achieving an Entry Level 3 qualification in numeracy	352		2008/09 data refers to academic year 2008/09	n/a		
NI163	% working age population qualified to at least Level 2 or higher (derived from ONS Annual Population Survey data)	78.5%		No data published beyond calendar year 2008	72%		
NI164	% working age population qualified to at least Level 3 or higher (derived from ONS Annual Population Survey data)	67.5%		No data published beyond calendar year 2008	64%		
NI165	% working age population qualified to at least Level 4 or higher (derived from ONS Annual Population Survey data)	58.1%		No data published beyond calendar year 2008	52%		

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
	Education and children's services						
NI54	Experience of services for disabled children (based on survey of parents)	n/a	61%		New		
NI147	% of former care leavers looked after on 1 April in their 17th year, who were in suitable accommodation at age 19.	96%	100%		100%		▲
NI148	% of former care leavers looked after on 1 April in their 17th year, who were in education, employment or training at age 19.	81.5%	81.5%		89%		n/c
NI50	% children who enjoy good relationships with their family and friends as measured through the TellUs survey	59.8%	54.5%				n/c
NI51	Effectiveness of delivery of Child and Adolescent Mental Health Services (CAMHS) Self assessment score	15	16		16		▲
NI52a	Take up of school lunches in LA schools - Primary Schools	44.8%	50.2%		n/a		▲
NI52b	Take up of school lunches in LA schools - Secondary Schools	35.3%	39.5%				▲
	Obesity among primary school age children in Reception Year						
NI55A	with height and weight recorded.	88.0%	91.7%		85%		▲
NI55B	with height and weight recorded who are obese.	10.3%	10.20%	Academic Year 08/09	11.4%		▲
	Obesity among primary school age children in Year 6:						
NI56A	with height and weight recorded.	75.0%	91.2%		85%		▲
NI56B - LAA	with height and weight recorded who are obese.	24.0%	20.00%	Academic Year 08/09	21.7%		▲
NI57	% of 5-16 year olds undertaking at least two hours high quality PE and sport at school during curriculum time.	73%	80%		New		▲
Local	% 5-16 year olds participating in 2 hours of high quality PE and Sport within the school day and up to 3 additional hours beyond the school day	88%			100%		

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local	% 16-19 year old offered opportunities to participate in 3 hours of sport	n/a			New		
NI58	Emotional and behavioural health of children in care (assessed through 'primary carer' behavioural screening questionnaire)	n/a	16.9		New		
NI59	Initial assessments for children's social care carried out within 7 working days of referral	78.6%	87.1%		80.0%		▲
NI60	Core assessments for children's social care that were carried out within 35 working days of their commencement.	84.4%	88.4%		85.6%		▲
NI61	% of looked after children adopted during the year who were placed for adoption within 12 months of the decision being made.	92.9%	75.0%		89.5%		▼
NI62	Stability of Placement (number of placements): % children looked after at 31st March with three or more placements during the year (excluding short breaks and some temporary placements)	10.0%	10.2%		<10%		▼
NI63	Stability of Placement (length of placement): % children looked after aged under 16 at 31st March and who had been looked after continuously for 2.5 years, who were living in the same placement for at least 2 years	63.4%	74.4%		65%		▲
Local (C18)	% children aged 10 or over looked after for >12 months who were given a final warning/reprimand or convicted during the year for an offence committed whilst looked after, as a ratio of the % children aged 10 or over given a warning/reprimand or convicted for an offence in the police force area.	1.5%	1.8%		3%		▼
Local	% children aged 10 or over looked after for >12 months who were given a final warning/reprimand or convicted during the year for an offence committed whilst looked after	5.4%	7.1%		10%		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local (C19)	% children looked after for 12 months as at 30th September who had received a health assessment and had their teeth checked in the previous 12 months	96.5%	99.1%		93%		▲
NI64	% children ceasing to be the subject of a Child Protection Plan during the year ending 31 March, who had been the subject of a Child Protection Plan for 2 years or longer	12.0%	6.52%		<10%		▲
NI65	Children becoming the subject of Child Protection Plan for a second or subsequent time	8.0%	16.3%		10-15%		▼
NI66	% children looked after cases which were reviewed within required timescales	100%	96.8%		100%		▼
NI67	% child protection cases which were reviewed within required timescales	100%	100%		100%		▲
Local	% children on the child protection register for the year who had been visited at least once every 6 weeks by their social worker.	97%	93.2%		100%		▼
NI68	% referrals to children's social care whose cases go on to initial assessment	69.0%	78.2%		48.0%		
NI69	Children who have experienced bullying	43.2%	22.7%		n/a		n/c
NI71	Self Assessment of provision in relation to children who have run away from home/care	n/a	10	Oct-Dec 09	New		
NI72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	53.4%	60%	08/09 academic year	55.6%		▲
Local	% KS1 pupils achieving level 2 or better based on teacher assessment:						
Local	Reading	81.8%	83%	Academic year 08/09	84%		▲
Local	Writing	78.3%	80%	Academic year 08/09	82%		▲
Local	Mathematics	89.5%	88%	Academic year 08/09	91%		▼
NI73	Achievement at level 4 or above in both English	73.0%	77%	Academic year 08/09	79%		▲

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
	and Maths at KS2						
	% KS2 pupils achieving level 5 or above in KS2 tests:						
Local (BV194a)	English	31.0%	33%	Academic year 08/09	34%		▲
Local (BV194b)	Maths	30.0%	40%	Academic year 08/09	33%		▲
Local	% of pupils making expected progress between KS2 and KS4 in English	n/a	n/a				
Local	% of pupils making expected progress between KS2 and KS4 in Maths	n/a	n/a				
NI76	Reduction in no. schools where fewer than 55% of pupils achieve level 4 or above in both English and Maths at KS2	3	3	Academic Year 08/09	2		▼
Local	KS2 - GCSE contextual value added	1009.7	1017.9	Academic Year 08/09	1,015		▲
NI78	Reduction in no. schools where fewer than 30% of people achieve 5 or more A*- C grades at GCSE and equivalent including GCSEs in English and Maths	1	1	Academic Year 08/09	0		n/c
NI75	% pupils in maintained schools in Wandsworth achieving at least 5 GCSEs (or equivalent) at grades A*-C including English and Maths, as measured by DFES performance tables (Includes Ashcroft Academy)	50.1%	50.20%	Academic Year 08/09	50.2%		▲
NI79 -LAA	Achievement of a Level 2 qualification by the age of 19	74.0%	77.0%	Academic Year 08/09	75.1%		
NI80	Achievement of a Level 3 qualification by the age of 19	51.4%	53.7%	Academic Year 08/09	50.2%		
NI81	Narrowing the gap: gap in attainment of level 3 qualification at age 19 between those young people who were in receipt of free school meals at age 15 and those who were not	14.2%	10.20%	Academic Year 08/09	0.13		

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
NI82	% of young people who were in receipt of free school meals at age 15 who attain level 2 qualifications by age of 19.	67.2%	74.1%	Academic Year 08/09	72.8%		
NI84	Achievement of 2 or more A*- C grades in Science GCSEs or equivalent	47.2%	50.10%	Academic Year 08/09	48.1%		▲
Local	Av. GCSE/GNVQ points score of 15 year old pupils in local authority maintained schools (using new standard)	376.6	423.1	Academic Year 08/09	384.1		▲
Local	% 17+ taking A level or A/AS level equivalent exams that achieve 2 A levels or A/AS Level equivalents	93.8%	96.90%	Academic Year 08/09	94.8%		
Local	Av. A-Level points score	666.8	698.8	Academic Year 08/09	675		▲
	Post-16 participation in physical sciences (A Level)						
NI 85a	Physics	6.3%	6.2%	Academic Year 08/09	n/a		n/c
NI 85b	Chemistry	10.3%	10.1%	Academic Year 08/09	n/a		n/c
NI 85c	Maths	20.5%	23.1%	Academic Year 08/09	n/a		▲
NI86	Secondary schools judged as having good or outstanding standards of behaviour	70%	70%		80%		—
NI87	Secondary school persistent absence rate	5.8%	4.30%		6.5%		▲
Local	Primary school persistent absence rate	n/a			n/a		
Local	% half days missed due to unauthorised absence in:						
Local	local authority primary schools	0.80%	0.95%	Academic year 08/09	0.40%		▼
Local	local authority secondary schools	1.00%	1.22%	Academic year 08/09	0.70%		▼
Local	local authority special schools	4.40%	3.50%	Academic year 08/09	2.00%		▲
	% half days missed due to total absence in:						
Local (BV45)	local authority secondary schools	7.50%	7.15%	Academic year 08/09	7.20%		▲
Local (BV46)	local authority primary schools	5.80%	5.56%	Academic year 08/09	5.30%		▲
Local	local special schools	12.45%	12.3%	Academic year 08/09	9.80%		▲
Local	% children looked after aged eleven and over who were permanently excluded from school in the year.	0%	0.8%	08/09 academic year from submitted OC2 return	<1%		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local (C24)	% children looked after for 12 months or more at 30th September of who missed a total of 25 days of schooling for any reason	8.1%	9.7%		8.0%		▼
NI88	% schools providing access to the full core offer of extended services	91.0%	98.7%	As at April 2010	100%		▲
NI89a	No. schools in special measures	2	1	Academic year 09/10	0		▲
NI89b	Average time spent in special measures	n/a	17	Academic year 08/09	n/a		
Local	% primary schools with more than 25% of their places unfilled.	5.36%	10.7%	Academic year 09/10	5.36%		▼
Local	% secondary schools with more than 25% of their places unfilled.	30%	30.0%	Academic year 09/10	10.0%		n/c
NI90	Take up of 14-19 Learning Diplomas	14	28	Academic year 08/09	n/a		▲
NI91	% 17 year olds participating in education or training	88.5%	90.40%		92.5%		▲
NI92	Narrowing the gap: % point difference between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	35.3%	31.70%	Academic year 08/09	31.5%		▲
NI93	Progression by 2 levels in English between KS1 and KS2	85.6%	89%	Academic year 08/09	92%		▲
NI94	Progression by 2 levels in Maths between KS1 and KS2	80.4%	89%	Academic year 08/09	89%		▲
NI99	Looked after children reaching level 4 in English at KS2	52.9%	41.2%	Academic year 08/09	41%		▼
NI100	Looked after children reaching level 4 in Maths at KS2	29.4%	58.8%	Academic year 08/09	53%		▲
Local	% year 11 pupils who were looked after as at 30th September for 12 months or more who achieved 1 or more A*- G GCSE/GNVQ	84.2%	69.2%	Academic year 08/09	85%		▼
NI101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at KS4 (including English and Maths)	17.0%	10.0%	Academic year 08/09	13%		▼

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Local (BV161)	Ratio of former care leavers in employment, education or training at age 19 to % all 19 year olds in the population who were engaged in employment, education or training	1.1	1.6		109%		▲
Local (B50)	% young people leaving care aged 16 or over with at least 1 GCSE at grade A* - G or a GNVQ.	73.3%	62.1%		75%		▼
NI102a - LAA	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at KS2	17.6%	14.10%	Academic year 08/09	21%		▲
NI102b - LAA	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at KS4	17.7%	11.10%	Academic year 08/09	18%		▲
	Special Educational Needs – statements issued within 26 weeks:						
NI103A	excluding exception cases	88%	75.0%		100%		▼
NI103B	including exception cases	86%	63.8%		95%		▼
Local	% all children with a 'special needs statement'	2.20%	2.3%		2.15%		
Local	% children the Council placed in 'special schools' as % all children.	0.96%	1.0%		0.98%		
Local	% pupils with a first time statement placed in mainstream school	68.6%	74.0%		65%		▲
NI104	Narrowing the gap: % point difference between pupils with special educational needs and their peers at KS2 (English and Maths, Level 4 and above)	43.2%	41.20%		42%		▲
NI105	Narrowing the gap: % point difference between pupils with special educational needs and their peers at GCSE (5A*-C inc Eng & Maths)	37.1%	39.90%		29%		▼
NI106	Narrowing the gap: Percentage point gap between the proportions of 15 year olds eligible for free school meals (FSM) and those not eligible for FSM progressing to higher education at the age of 18 or 19.	11.0%	15.0%		tbc		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
	Achievement gap between pupils in the Black & Minority Ethnic groups and all pupils at KS2						
NI 107a	Overarching White	-2.6%	-3.2%		n/a		▲
NI 107g	Overarching Mixed	-0.8%	-2.5%		n/a		▲
NI 107l	Overarching Asian	-1.9%	-0.7%		n/a		▼
NI 107q	Overarching Black	6.2%	5.7%	Based on Level 4 inc Eng & Maths, compared with LA average (from REU contextual reports - negative means group exceeds LA average)	n/a		▲
NI 107u	Chinese	n/a	-13.0%		n/a		▲
	Achievement gap between pupils in the Black & Minority Ethnic groups and all pupils at KS4						
NI 108a	Overarching White	0.3%	-2.6%		n/a		n/c
NI 108g	Overarching Mixed	0.4%	-2.5%		n/a		▲
NI 108l	Overarching Asian	-9.0%	-12.3%		n/a		▲
NI 108q	Overarching Black	3.0%	10.0%	Based on 5+A*-C inc Eng & Maths, compared with LA average (from REU contextual reports - negative means group exceeds LA average)	n/a		▼
NI 108u	Chinese	-8.7%	-25.9%		n/a		▲
NI109	No. Sure Start Children Centres which have been designated as a % of the number of centres required to reach all under 5s	70%	75%	together 4 children database April 2010.	70%		▲
Local	No. attendances at One O'clock Centres (adults and children)	231865	219870		242,717		▼
Local	No. attendances of 11-19 year olds at youth clubs	73567	75351		79,789		▲
NI199	Children and young people's satisfaction with parks and play areas (as measured by the TellUs survey)	55.5%	63.8%		New		n/c
NI110	Young people's participation in positive activities	63.1%	63.3%		n/a		▲

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local	% pre sentence reports completed within court target date	100%	100%		100%		—
Local – LAA Reward	No. first time entrants between 1st April 2007 and 31st March 2010 to the youth justice system (as defined by the YJB counting rules November 2004, using 2005/06 as baseline for reward).	240	224		222		▲
NI111	No. first time entrants per 100,000 10-17 resident population based on Police (PNC) data (used by YJB to populate national PI database)	1953		Significant data lag for PNC data - annual 09/10 expected in Autumn	1914		
NI19 - LAA	Rate of proven re-offending by young offenders (i.e. average number of re-offences per young person)	1.08	0.74	confirmed 9 month data, YJB stats	1.35		n/c
NI43	% young people (aged 10 - 17) sentenced to custody out of all those receiving a conviction in court	9.2%	7.92%	09/10 end of year YJB stats	5%		n/c
NI44	Ethnic composition of offenders on Youth Justice System disposals:						
Local	White	-19.45	-24.3		<19.0		
Local	Mixed	3.19	4.8		<19.0		
Local	Asian	-4.18	-3.8		<19.0		
Local	Black	21.16	25.2		<19.0		
Local	Other	-0.71	-1.9		<19.0		
NI45	Young offenders engagement in suitable education, training and employment	75.1%	81.8%		90%		▲
NI46	Young offenders access to suitable accommodation	89.0%	97.3%		95%		
NI112 - LAA	Under 18 conception rate (defined as the number of conceptions under 18 per 1000 females aged 15-17)	61.3	50.3	Calendar year 2008	40.7		▲
Local	% change in the no. conceptions to females under 18 years living in the borough, per 1000 females aged 15-17 living in the borough, compared with the baseline year of 1998	-13.8%	-29.6%	Calendar year 2008	-42.8%		▲

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local	% change in the no. conceptions per year to females under 16 years living in the borough, per 1000 females aged 13-15 living in the borough for the most recent three-year period, compared with the baseline period of 1998-2000	-21.8%			-43.6%		
Local	Gap between % low birth weight in five worst performing wards and % low birth weight borough wide	5.0%			1.5%		
Local	Reduce low weight babies in targeted wards	11.4%			6.9%		
NI113 -LAA	% resident population aged 15 -24 accepting a test/screen for Chlamydia	23.06%	28.7%		25%		▲
NI114 - LAA	Rate of permanent exclusions from school (number of permanent exclusions in the academic year expressed as a % of the school population)	0.25%	0.19%	Academic year 2008/09	0.18%		▲
NI115	% young people frequently misusing drugs, alcohol or smoking (extract of TellUS survey)	5.9%	6.1%		n/a		n/c
Local (NTA)	% referrals to specialist substance misuse treatment should be made by key services for vulnerable young people such as Children and Families, Looked after Children and Education	70.0%	64.0%	Covers up to Q3 as NTA issue figures a quarter in arrears	45%		▼
Local	% young people leaving treatment in an agreed and planned way	80.0%	87.3%	Covers up to Q3 as NTA issue figures a quarter in arrears	82%		▲
Local (NTA)	% young people referred for specialist substance misuse treatment having a comprehensive assessment undertaken within 15 working days of referral	100.0%	100.0%	Covers up to Q3 as NTA issue figures a quarter in arrears	100%		—
NI116	% children in poverty - children who live in families in receipt of out of work benefits	26.20%	26.7%	31st Aug 2007 is latest available. Data available over 2 years in arrears.	n/a		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
NI117	16-18 year olds who are not in education, training or employment (NEET)	4.4%	4.30%	Nov-Jan average adjusted by DCSF	4.5%		▲
Local (BV221a)	% young people aged 13-19 gaining a recorded outcome compared to % young people involved in youth work.	65.9%	78.0%		71%		▲
Local (BV221b)	% young people aged 13-19 gaining an accredited outcome compared to % young people involved in youth work.	26.0%	28.6%		30%		▲
NI118	No. working families benefiting from childcare element of Working Tax Credit as a % of no. working families receiving more than the family element of Child Tax Credit	20.0%	19.8%	2007/08 data is latest available. Data for this indicator is published around 2 years in arrears	n/a		
Local	No. under 16 regular library users	12,570	12,120		14,760		▼
Local	No. under 5 regular library users	3,660	3,676		3,660		▲
Local	% under 16s rating the service as good or very good	n/a	n/a		n/a		
Local	% Bookstart Packs delivered by the Library and Heritage Service to children aged birth - 3 years.	n/a	88%		new		
	Partner-led children's health indicators						
NI53	Prevalence of breast-feeding at 6-8 wks from birth	75.2%	70.10%	Q3 09/10	75.7%		
Local – LAA Reward	% mothers who initiate breastfeeding	89.7%	90.7%		85.7%		▲
Local – LAA Reward	% mothers who exclusively breastfeed at 6-8 weeks	50.7%	49.5%		66.3%		▼
FINANCE AND CORPORATE RESOURCES							
NI180	Number of changes in benefit entitlement per 1000 cases per year (cumulative)	949 per 1000	2477.4 per 1000		968 per 1000		▲
NI181	Average time in days to process new claims and changes of circumstance	26.5	25.0		26		▲
Local (BV78a)	Av. time in days for processing new claims	39.6	32.7		30		▲

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local	Av. time in days for processing change events	20.5	21.4		18		▼
Local – LAA Reward	Cumulative no. individuals successfully supported to claim a statutory benefit as a result of Wandsworth Borough Council's Benefit "Take-Up" campaign as measured by Wandsworth Borough Council's Council Tax and Benefits Service	1,851	2,683		1,000		▲
Local – LAA Reward	Cumulative no. contacts to the council without a bank account who were subsequently converted to having a bank account	81	205		330		▲
Local (BV79b)	% recoverable overpayments that were recovered in the year (excluding Council tax Benefit)	66.5%	59.88%		68.5%		▼
Local (BV79bii)	Overpayments recovered during the period as % HB overpayment debt	22%	24.36%		22.0%		▲
Local (BV79biii)	Overpayments written off during the period as % HB overpayment debt	6.1%	5.36%		4.0%		▲
Local	% new claims outstanding over 50 days	6.63%	1.70%		4.40%		▲
Local	% new claims decided within 14 days of receiving all information	80.8%	83.18%		92.0%		▲
Local	% rent allowance claims paid on time or within 7days of a decision being made	97.8%	94.94%		98.0%		▼
Local	% data matches resolved within two months	100.0%	100%		100%		—
Local	Average time to process reconsiderations	20.2	32.19		20		▼
Local	Av. time taken to process appeals	24.4	22.19		23		▲
Local	No. successful sanctions per 1000 caseload	2.86	3.05		3.30		▲
Local	% direct payments made to claimants in receipt of Local Housing Allowance	90%	88%		91%		▼
NI35	Level to which the WLSP complies with the Government's Preventing Violent Extremism Checklist.	3	3.21		4		▲

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local	Level of the Equality Framework for Local Government the Council conforms	4	Moving towards excellent		Moving toward excellent		—
Local – LAA Reward	Total no. standard volunteers placed and supported for an average of at least 2 hours per week/100 hours per year by Wandsworth Voluntary Sector Development Agency (WVSDA)	612	1282	3-year cumulative	1133		▲
Local – LAA Reward	No. hard to reach volunteers placed and supported for an average of at least 2 hours per week/100 hours per year by WVSDA	279	355	3-year cumulative	323		▲
NI14	% customer contact that is avoidable	58.4%	26.1%	Data is based on different service areas each year and is therefore not comparable	n/a		n/c
Local	% customer contact that is avoidable (Electoral Services)	n/a	7.2%				
Local	% customer contact that is avoidable (Waste Management)	n/a	43.6%				
Local	% customer contact that is avoidable (Admissions)	n/a	21.0%				
Local	% customer contact that is avoidable (Adult Social Services)	n/a	19.1%				
Local	% customer contact that is avoidable (Housing Repairs)	n/a	29.7%				
Local	% customer contact that is avoidable (Council Tax & Benefits)	58.40%	42.5%				▲
Local	Resolution of reported incidents (Corporate IT)	n/a	68.1%		85%		
Local	Service availability within core working hours (SOCITM KPI15)	n/a	98.19%		99.8%		

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
NI179	Value for money – total net value (£m) of ongoing cash-releasing value for money gains that have impacted since the start of the 2008/09 financial year.	£12.09	£14.44		£19.527		▼
Local	No. complaints to an Ombudsman classified as "maladministration"	0	0		0		—
Local	% decisions sheets of principal committees produced and circulated within two working days	100%	100%		100%		—
Local	% SO83's completed within 10 days	87.8%	94.0%		95%		▲
Local	% SO83(A)'s completed within 10 days	95.2%	93.5%		90%		▼
Local	% electoral registration form "A"s returned.	92.7%	94.50%		92.5%		
Local	% total searches carried out in 5 days.	99.8%	63.3%		90%		▼
Local (BV156)	% Council buildings in which all public areas are easy for disabled people to use	69.3%	72.4%		77.4%		▲
	How well the Council did against its telephone answering targets:						
Local	switchboard in 10 seconds	94.3%	91.8%		93.0%		▼
Local	switchboard in 21 seconds	96.9%	96.5%		97%		▼
Local	% calls answered in person within 15 seconds	83.1%	83.8%		91.5%		▲
Local	% letters from the public responded to within 14 days (excluding Council Tax)	89.1%	83.0%		100%		▼
Local	% letters relating to Council Tax from the public responded to within 14 days	94.4%	94.7%		94.5%		▲
Local (BV8)	% undisputed invoices which were paid in 30 days.	94.1%	96.7%		97.0%		▲
Local (BV9)	% council tax which the Council collected during the year	96.9%	97.1%		97.2%		▲
	% gross internal floor space of operational property in condition:						
Local (AMP1A)	category A	9.0%	11.2%		9.2%		▲
Local (AMP1A)	category B	78.1%	76.2%		78.6%		
Local	Total value of required maintenance (£m)	11.6	15.0		14.3		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local (AMP1C)	% change to total required maintenance figure over previous year	-8.1%	35.3%		-2.00%		▼
Local (AMP1Diii)	Ratio planned:responsive maintenance expenditure on operational property	76:24	65:35		67:33		
Local (AMP5A)	% projects over £100,000 where out-turn falls within +5% of the estimated out-turn, as % total no. projects completed in the financial year	66%	91%		69%		▲
Local (AMP5B)	% projects over £100,000 completing within 5% of the estimated timescale, as % total no. projects completed in the financial year	31%	67%		64%		▲
Local (BV10)	% business rates which the Council collected during the year	95.6%	96.7%		99.3%		▲
Local	Av. Wandsworth band D Council Tax as % England band D average	50.0%	51.0%		<65%		▼
Local	Capital receipts in the period (£m)	21.6	18.7		32.9		▼
Local	Commercial/industrial income collected as % debts raised	96.0%	92.7%		100%		▼
Local	No. voids as % total no. units in the investment portfolio	1.6%	3.2%		7.5%		▼
Local	% payroll errors	0.12%	0.09%		0.0%		▲
Local (BV11a)	% top 5% of earners that are women	24.3%	28.7%		24.8%		▲
Local (BV11b)	% top 5% of earners from black and minority ethnic communities	5.3%	6.9%		5.6%		▲
Local (BV11c)	% top 5% of earners that have a disability	5.25%	4.51%		5.59%		▼
	No. working days lost to sickness absence per fte						
Local	Administration	6.2	5.8				
Local	Adult Social Services	12.0	9.2				
Local	Children's Services - excluding schools	6.3	6.9				
Local	Children's Services - including schools	5.8	5.2				
Local	Finance	7.8	7.4				

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local	Housing	9.1	9.3				
Local	Leisure and Amenities	6.2	5.1				
Local	Technical Services	7.0	6.3				
Local	All departments - excluding schools	7.7	7.2		6.2		▲
Local	All departments - including schools	6.6	5.9		6.2		▲
Local (BV14)	Early retirements as % all staff	1.06%	0.80%		0.79%		▲
Local (BV15)	Ill-health retirements as % all staff	0.04%	0.08%		0.15%		▼
Local (BV16a)	No. staff declaring that they meet the Disability Discrimination Act disability definition as % all staff	4.7%	4.6%		4.66%		▼
Local	% staff with disabilities/local economically active disabled people (BV16a/16b)	48.0%	46.9%		46.8%		▼
Local (BV17a)	Minority ethnic communities staff as % all staff	29.41%	29.3%		29.7%		▼
Local	No. sales applicants registered	3,458	3625		2,800		▲
Local	No. open market sales	23	22		n/a		
Local	No. RTB sales	4	15		5		▲
Local	No. assisted private house sales (Portable discounts, Homebuy)	101	91		45*		▼
Local	No. SONS sales completed	107	319		50		▲
Local	Value of portable discounts granted (£m)	0.99	0.64		0.725		
ENVIRONMENT, CULTURE AND COMMUNITY SAFETY							
	Community safety						
Local	No. school-age robberies as % reported offences for robbery in the borough	28%	35%		30%		▼
Local	% ASBOs breached (amended for 2010/11)	36.0%	44%		47%		▲
Local	No. ASBO applications granted that relate to anti- social behaviour in Wandsworth	17	9		25		▼
Local	No. ASBOs issued as % ASBOs applications made	82%	60%		78%		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local	% households in neighbourhood watches	19.0%	22%		23%		▲
NI30 - LAA	Re-offending rate of prolific and priority offenders	n/a	21%	Apr 2009 - Sep 2009 inclusive. >6 month lag in data from the Home Office	23%		
	Partner-led community safety indicators						
NI143	Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	74%	80%		70%		▲
NI144	Offenders under probation supervision in employment at the end of their order or licence	44%	36%		40%		▼
NI15 – LAA	Serious violent crime rate per 1,000 population	0.70	0.46		0.67		▲
NI16 - LAA	Serious acquisitive crime rate per 1,000 population (residential burglary, motor vehicle crime and robbery)	24.03	22.93		26.67		▲
NI18	Adult re-offending rates for those under probation supervision	-6.66%	-7.39%	Calendar year 2009	-12%		▲
NI20	Assault with injury crime rate per 1,000 population	7.62	7.13		n/a		▲
Local	Reduction in overall British Crime Survey comparator crime	15,225	15,093		n/a		▲
Local – LAA Reward	No. incidents of domestic violence leading to sanction detection	1445	2211	3-year cumulative	2154		▲
Local – LAA Reward	No. convictions for domestic violence	147	387	3-year cumulative	109		▲
Local – LAA Reward	No. incidents of repeat victimisation of domestic violence	196	936	3-year cumulative	1450		▲
NI32	Repeat incidents of domestic violence	n/a	18%		New		
NI33	Arson incidents per 10,000 population	7.45	4.41		9.14		▲
NI34	Domestic violence – murder per 1,000 population	0.00	0.01		0		▼
NI49i	No. primary fires per 100,000 population	161.44	152.27		150.56		▲
NI49ii	No. fatalities due to primary fires per 100,000 population	0.71	2.11		0		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
NI49iii	No. non-fatal casualties (excl. precautionary checks) per 100,000 population	12.77	12.69		10.40		▲
	Leisure and amenity services indicators						
Local	No. casual attendances at leisure centres by >50s (excluding free swims)	n/a	17895		15,541		
Local	No. people aged over 50 who were registered on the Council's Sport and Activity Database	2,878	4710		3,500		▲
Local	No. times people used the Council's swimming pools and sports centres for every 1000 residents	12,186	11769		12,869		▼
Local	No. free swimming attendances at leisure centres <16s	n/a	108807		New		
Local	No. free swimming attendances at leisure centres >60s	n/a	28723		New		
NI8	% adults participating in at least 30 minutes moderate intensity sport and active recreation on 3 or more days a week	28.4%	27%		30.0%		▼
NI9	% 16+ using a library service including remote and online access at least once in the past year	50%	52%		52%		▲
NI10	% 16+ visiting any museum or gallery in person at least once in past year, excluding online access	73%	76%		75%		▲
NI11	% 16+ from the local area engaging in arts at least 3 times per year	58%	61%		60%		▲
Local	Gross cost per visit to public libraries.	£3.54	£3.63		£3.10		▼
Local	No library enquiries	n/a	142111		180,000		
Local	No. books issued by the Council's libraries for each local resident	6.9	7		7.5		▲
Local	Active borrowers as % population	23.0%	22%		24.0%		▼
Local (PLSS 5)	% request supplied within 15 days	75%	74%		81%		▼
Local (PLSS 6)	No. physical visits per 1000 population to public libraries	8,149	7351		8,000		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local	No. over 60's learning in libraries	368	291		281		▼
Local	No. over 60's enrolled in adult education courses at Putney School of Art and Design	293	319		280		▲
Local	No. over 60's borrowing books	5,672	5538		5,960		▼
Local – LAA Reward	% people aged 50 or over in Wandsworth who say that they undertake at least 30 minutes of moderate intensity sport or active recreation on three or more days each week, as measured by a Wandsworth Council survey	n/a	47.71%		53%		▲
Local – LAA Reward	Reduce childhood obesity through net change in Disability Adjusted Life Years (DALYs)	30.45	77.14		70		▲
NI183	Impact of local authority regulatory services on the fair trading environment	0.72%	0.43%		3.00%		▲
NI184	Food establishments in the area which are broadly compliant with food hygiene law	89%	86%		84%		▼
Local	High risk premises due for inspection completed for Food Safety, Health and Schedule B Prescribed Premises	n/a	92%		95%		
Local	Requests for Service responded to within target times for Environmental Services and Community Safety Services	n/a	95%		95%		
NI182	Satisfaction of businesses with local authority regulatory services	79%	78%		77%		▼
NI190	Achievement in meeting standards for the control system for animal health	n/a	1		New		
Local	Licensing Continuation Fees due that were paid	n/a	95%		95%		
NI185 - LAA	tonnes CO2 emissions from Local Authority operations, excl housing (weather corrected)	43,637		2009/10 data are currently being collated as per the Govt's timetable.	-2%		
Local	tonnes CO2 emissions from Council Housing	24,172			n/a		

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local	tonnes CO2 emissions from Schools	16,429			n/a		
Local	tonnes CO2 emissions from Swimming Pools and Leisure Centres	5,655			n/a		
Local	tonnes CO2 emissions from Street lighting	4,746			n/a		
Local	tonnes CO2 emissions from Council Offices	3,024			n/a		
Local	tonnes CO2 emissions from Transport (excluding commuting)	2,711			n/a		
Local	tonnes CO2 - other Council Buildings and Operations	5,908			n/a		
Local	Progress towards retaining the Carbon Trust Standard	tbc			n/a		
NI194	Level of air quality – reduction in NOx and primary PM10 emissions through local authority's estate and operations	n/a			tbc		
NI186	CO2 emissions in the Local Authority area (expressed as ktCO2/head/per year)	5.46			tbc		
Local	Reduction in energy consumption in Council buildings since 1999/00 (weather adjusted)	-11.5%			-10%		
Local (AMP2A)	Energy consumption (Kwh per sqm GIA)	392.1	387.8		395		▼
Local	% green electricity procured	56%		2009/10 data are currently being collated as per the Govt's timetable.	57%		
Local	Reduction in carbon dioxide emissions (below 1990 baseline)	31%		2009/10 data are currently being collated as per the Govt's timetable.	29%		
Local (AMP2B)	Water consumption (cubic volume per sq m GIA)	1.58	1.56		1.5		▼
Local (AMP2C)	CO2 emissions in tonnes of carbon dioxide per sq m GIA	0.10	0.08		0.10		▼
NI188 - LAA	Adapting to climate change	1	2		2		▲
NI191	Residual household waste per household	551	562		584		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
	(kg/hhold)						
NI192 - LAA	Household waste recycled, composted or reused	26.6%	24.8%		27.2%		▼
Local	Kg of household recyclate per household	199	185		218		▼
Local	% municipal waste recycled	24.3%	24%		23.3%		▼
NI193	Municipal waste land filled	75.7%	76%		74%		▼
Local (BV86)	Av. cost of collecting rubbish from each household	£51.34	£52.94		£48.12		▼
Local	No. valid waste and recycling collection complaints	3,579	3,772		4,600		▼
Local	% valid waste and recycling collection complaints rectified by next working day	100%	100%		100%		
NI195 (i)	Improved street and environmental cleanliness (levels of litter)	9%	5%		5%		▲
NI195 (ii)	Improved street and environmental cleanliness (levels of detritus)	21%	7%		11%		▲
Local	Net cost of street cleaning per head	£19.69	£18.95		£17.45		▲
Local (BV199a) – LAA Reward	% relevant land not acceptably clean (excl. industrial land)	22%	9%		13%		▲
NI196	Improved street and environmental cleanliness – fly tipping	2= effective	1=very effective		1= very effective		▲
NI197 – LAA	Improved local biodiversity - active management of local sites	35.5%	65%		45.0%		▲
Local	% relevant parks and open spaces with a locally agreed management plan	70%	90%		90%		▲
Local	Cost of parks and open spaces per hectare	£19,290	£13,972		£19,200		▲
Local	Av. gross cost per cremation	£345	£372		£361		▼
Local	Av. gross cost per burial	£553	£585		£587		▼
HOUSING SERVICES							
Local	No. private sector dwellings made decent	456	381		410		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local	No. properties where major disability adaptations have been completed	152	196		170		▲
Local (BV63)	Av. SAP energy rating of Council owned dwellings.	78.0	70.0		79		n/c
Local	No. private sector long term (over 6 months) vacant dwellings that are returned into occupation or demolished during 2009/10 as a direct result of action by the council	522	36		70		▼
Local	% private sector homes empty for longer than 6 months	0.72%	0.49%		0.73%		▲
Local	No. private dwellings where the Council has improved energy efficiency	231	146		184		▼
NI156 – LAA Reward	No. households living in temporary accommodation	747	424		511		▲
Local	% homelessness applications which the Council makes a decision on and issues written notification to the applicant within 33 working days.	75.0%	84.90%		77%		▲
Local	Av. length of time (in working days) the Council taken to decide whether to accept people as homeless	44	44		36		—
Local	% family households with dependent children (inclusive of pregnant women) in B&B accommodation for more than six weeks	0%	0%		0%		—
Local	Av. length of time (in weeks) stay in bed and breakfast accommodation (all people).	13.3	9.5		11		▲
Local (BV183a)	Av. length of stay in bed and breakfast accommodation which include dependent children or a pregnant women and which are unintentionally homeless and in priority need (weeks)	3.8	3.2		2		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local (BV183b)	Av. length of stay in hostel accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need (weeks)	52.2	46		50		▲
Local (BV213)	No. homelessness cases prevented per 1000 households	9.9	10.8		10		▲
NI158	% non-decent Council homes	0.00%	0%		0%		—
Local (BV184b)	% change of non-decent council homes between 1st April 2003 and 1st April 2004 and subsequent consecutive years thereafter	0%	0%		0%		—
Local	% repairs completed in local target times (including detail on each priority A-G)	92%	90.70%		95%		▼
Local	Percentage of tenanted properties where last recorded gas service was more than 12 months ago	5.69%	1.35%		0%		▲
Local	% achievement of capital programme (Repairs and Improvements)	97%	100%		100%		▲
Local	Av. weekly costs for each home, broken down as follows:						
Local	Management	£21.46	£22.14		£20.90		▼
Local	Repairs	£28.50	£29.91		£28.32		▼
Local (BV66a)	% Council home rents which the Council collected	97.5%	97.6%		97.4%		▲
Local (BV66b)	No. local authority tenants with more than 7 weeks of (gross) rent arrears as % no. council tenants	8.6%	8.2%		8.9%		▲
Local (BV66d)	% local authority tenants evicted as a result of rent arrears	0.40%	0.40%		0.30%		—
Local	All arrears (residential, non-residential and leasehold HHW) as % Gross Collectable Debt	3.50%	3.40%		3.90%		

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local (BV212)	Av. time (in days) to get a new tenant into an empty Council home	29	27		24		▲
Local	% rent lost through Council homes being empty	1.51%	1.52%		1.10%		—
Local	% service charge - in year collection rate	93%	94%	Figures for yr Oct09- Sept 10	95.8%		▲
Local	% service charge - previous years	64%	66.50%	Figures for yr Oct09- Sept 10	70%		▲
Local	No. under occupation transfers achieved	124	117		139		▼
Local	No. lone teenage parents aged under 18 living in unsupported accommodation	2	0		0		▲
NI 187a	Tackling fuel poverty – number of people receiving income based benefits living in homes with a sap rating <35	13.4%	12.7%	Survey-based	n/a		n/c
NI 187b	Tackling fuel poverty – number of people receiving income based benefits living in homes with an efficiency rating >65	30.1%	27.9%	Survey-based	n/a		
NI195 (iii)	Improved street and environmental cleanliness (levels of graffiti)	4.0%	4.0%		4%		—
STRATEGIC PLANNING AND TRANSPORTATION							
Local (BV99ai)	People killed or seriously injured in road accidents	116	120		138		▼
Local (BV99bi)	Children killed or seriously injured in road traffic accidents	9	6		12		▲
NI47	% decrease in number of people killed or seriously injured in road traffic accidents	1.20%	3.4%		-1.00%		▲
NI48	% decrease in number of children killed or seriously injured in road traffic accidents	-8.60%	15.80%		0%		▲
NI154	Net additional homes provided	1560			692		
NI155 - LAA	No. affordable homes delivered (gross)	497			407		
	Processing of planning applications as measured against targets:						
NI157	'major' application types processed within 13	77%	64%		60%		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
	weeks						
NI157	'minor' application types processed within 8 weeks	72%	78%		76%		▲
NI157	'other' application types processed within 8 weeks	88%	92%		86%		▲
Local	No. advertised departures from the statutory plan approved by the Council as % total permissions granted.	0%	0%		0%		—
Local	% full plans - building control applications processed within three weeks	91%	91%		90%		—
Local	Av. time taken in weeks and days to determine each planning application	8w0d	8w2d		8w5d		▼
Local (BV204)	% appeals allowed against the authority's decision to refuse planning applications	18%	22%		28%		▼
Local (BV219b)	% conservation areas in the local authority area with an up to date character appraisal	77%	89%		100%		▲
NI159	Supply of ready to develop housing sites - the number of dwellings that can be built on deliverable housing sites as a % housing supply requirement	110%		2009/10 data will not be ready until 5 year supply work is completed in August	100%		
Local	% Mayor of London's 2007/08-2016 target for additional housing achieved	37%			30%		
NI167	Congestion – average journey time per mile during the morning peak	00:03:42		Data are calculated by TfL for the London Boroughs	tbc		
NI168	Principal roads where maintenance should be considered	9%	8%		9%		▲
NI169	Non-principal roads where maintenance should be considered	15%	14%		16.5%		▲
Local (BV187)	% surface footway where structural maintenance is required	9%	8%		16%		▲
Local	Av. cost of a working streetlight	£73.45	£69.60		£71.39		▲

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
Local (BV215a)	Av. no. days to repair a streetlight fault (for those under council control)	1	1		1		—
Local (BV215b)	Av. no. days to repair a streetlight fault (for those under District Network Operator control)	15.7	16.23		18		▼
	% streetlights that did not work properly	0.17%	0.19%		0.20%		▼
Local	% new reports of abandoned vehicles investigated in 24 hrs of notification	97%	97%		96%		—
Local	% abandoned vehicles removed within 24hrs of legal entitlement to remove	88%	90%		90%		▲
NI170	Previously developed land that has been vacant or derelict for more than 5 years as % developed land in the Borough	0.40%	0.40%		0.50%		—
NI175	Access to services and facilities by public transport, walking and cycling						
NI175 (a)	% of Zones with ATOS score A or B for service type Primary Schools	61%		Data provided directly by the Govt. 2009/10 is not yet available			
NI175 (b)	% of Zones with ATOS score A or B for service type Secondary Schools	44%					
NI175 (c)	% of Zones with ATOS score A or B for service type Further Education Colleges	70%					
NI175 (d)	% of Zones with ATOS score A or B for service type GPs	68%					
NI175 (e)	% of Zones with ATOS score A or B for service type Food shopping	56%					
NI175 (f)	% of Zones with ATOS score A or B for service type Open spaces	62%					
NI176	Working age people with access to employment by public transport (and other specified modes)	88%	88%		n/a		—
NI189	Flood and coastal erosion risk management	100%	100%		100%		—
NI195 (iv)	Improved street and environmental cleanliness (levels of fly-posting)	5%	4%		4%		▲

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
NI198	Children travelling to school – mode of travel usually used	25%	14%		25%		▲
Local	% pupils in Wandsworth schools travelling to school by car	25%	14%		25%		▲
Local	% schools with an agreed travel plan	79%	87%		90%		▲
	Economic development indicators						
Local	% change in unemployment in Wandsworth compared to that in the seven neighbouring boroughs	5.70%	3.00%		0%		▲
Local	% gap between no. black residents aged 16-24 claiming JSA and other residents aged 15-24 claiming JSA (based on 12 month average)	6.80%	9.30%		8.60%		▼
NI151	% overall employment rate (working age)	77.90%	78.20%	2009/10 data is the year to end Q2 2009. This is the latest available. Data subject to margin of error of around +/-3.5%	74%		▲
NI152	% working age people claiming out of work benefits	9.13%	9.95%	2009/10 data is the average of the four quarters' data to end December 2009. This is the latest available.	9.20%		▼
Local	% economically active residents claiming a working age benefit	12.40%	13.50%	2009/10 data is the position to end quarter 3 2009/10. This is the latest available.	14.13%		▼
NI153	% working age people claiming out of work benefits in the worst performing neighbourhoods	26.00%	27.30%	2009/10 data is the position to end quarter 3 2009/10. This is the latest available.	<26%		▼

2009/10 Topline reference	Indicator description	Actual 2008/09	Latest data available end 2009/10	Explanatory comment on latest available data	Target 2009/10	Target met?	Direction of travel
NI166	Average gross weekly earnings of full time employees in the area (derived from the ONS Annual Survey of Hours and Earnings)	£575	£585		£570		▲
NI171 - LAA	Rate of new business registration per 10,000 pop. aged 16+	108.7	n/a	2008 is the latest available data from the Government	91		
NI172	% small businesses in the area showing employment growth	n/a	n/a	2007/08 data is the latest available. 2008/09 data won't be available until Jan 2011	3.10%		
Local	% new enterprise births surviving after one year, as measured through the ONS Business Demography Statistics	95.3% (2007 births +1yr)	n/a	2007/08 data is the latest available. 2008/09 data won't be available until Jan 2011	n/a	New	
NI173	% people falling out of work and on to incapacity benefits	1.9% (year to Q2 2008/09)	n/a	No further data has been released by the Govt.	<2.4%		
NI174	Skills gaps in the current workforce reported by employers (biennial survey by the Learning and Skills Council)	n/a	12.9% (2009)	Latest data derived from the National Employer Skills Survey. Data refers to snapshot in 2009 and is for the Wandsworth LEA area. 2007 data refers to the LSC sector.	10%		