

	TOPLINE PERFORMANCE INDICATORS 2008/09 AGAINST TARGETS FOR 2008/09				
Ref	Indicator	Actual 2006/07	Actual 2007/08	Actual 2008/09	Target 2008/09
	ADULT CARE SERVICES OVERVIEW AND SCRUTINY COMMITTEE				
NI125	% older people (aged 65+) achieving independence through rehabilitation/intermediate care following a hospital episode	n/a	n/a	80.3%	New
NI130	No. Social Care clients receiving Self Directed Support (Direct Payments and Individual Budgets) per 100,000 pop aged 18+	168.3	110.9	481.6	279.0
local	Total no. adults and older people receiving Direct Payments as at 31st March	139	195	279	236
NI131	Av. weekly rate of delayed transfers of care from all hospitals, acute and non-acute per 100,000 aged 18+	6.5	10.6	7.89	New
NI132	% new clients (aged 18+) where the time from first contact to completion of assessment is less/equal to 4 weeks - timeliness of social care assessment	63.9%	77.3%	71.8%	85.0%
local	Relationship of a) % older service users receiving an assessment from minority ethnic groups to b) % older people from ethnic minority groups	1.4	1.33	0.88	1.20
NI133	% new clients aged 65 years or over where the time from completion of assessment to provision of all services in a care package is less than or equal to four weeks (28 calendar days)	95.7%	93.2%	78.8%	94.0%
local	Relationship of a) % older service users receiving services following an assessment or review from a minority ethnic group to b) % older service users assessed or reviewed from a minority ethnic group	1.00	0.99	1.00	1.10
local	No. clients receiving a review as % adult clients receiving a service.	75.0%	77.3%	79.0%	82.0%

NI135	No. carers receiving needs assessment or review and a specific carer's service, or advice and information	10.3%	10.9%	15.3%	15.0%
NI136	No. adults supported to live independently through social services per 100,000 adult population	2568	3,243	2,606	2,032
local	Intensive home care as % intensive home and residential care	32.4%	35.0%	38.8%	38.0%
local	Av. gross hourly cost for home care	£13.22	£14.28	£14.50	£14.94
local	No. households receiving intensive home care more than 10 contact hours and 6 or more visits for every 1000 adults aged 65 or over.	24.5	24.1	29.4	26.0
local	No. adults with physical disabilities helped to live at home as at 31st March	726	635	672	692
local	% items of equipment delivered within seven working days	72.8%	85.1%	79.8%	91.0%
NI141	% vulnerable people achieving independent living who have moved on from supported accommodation in a planned way (Supporting People)	65.8%	78.8%	78.6%	76.0%
NI142	% vulnerable people in receipt of Supporting People Services who have established or are maintaining independent living	98.8%	99.6%	99.1%	99.0%
NI145	% adults with learning disabilities known to the Council in settled accommodation at time of assessment or latest review	n/a	n/a	21.7%	New
NI146	% adults with learning disabilities known to the Council in paid employment at time of assessment or latest review	n/a	n/a	1.5%	New
NI149	Adults in contact with secondary mental health services in settled accommodation	n/a	n/a	87.0%	New
NI150	Adults in contact with secondary mental health services in employment	n/a	n/a	14.0%	New
	CHILDRENS AND YOUNG PEOPLE'S SERVICE OVERVIEW AND SCRUTINY COMMITTEE				

NI147	Care leavers in suitable accommodation	n/a	n/a	96%	87%
NI148	Care leavers in employment, education or training	84.0%	83.9%	81.5%	87%
NI13	% non-English speaking 3rd country nationals applying for ESOL courses in LA who are accepted and successfully complete programmes in academic year	n/a	n/a	80.0%	New
NI50	% children who enjoy good relationships with their family and friends as measured through the TellUs survey	n/a	n/a	60.8%	New
NI51	Effectiveness of child and adolescent mental health (CAMHS) services	16	16	15	16
NI52	Take up of school lunches	0	0	0	0
NI55	Obesity among primary school age children in Reception Year:	0	0	0	0
NI55A	with height and weight recorded.	n/a	83%	0.88	85%
NI55B	with height and weight recorded who are obese.	11.7%	n/a	10.3%	11.4%
NI56	Obesity among primary school age children in Year 6:				
NI56A	with height and weight recorded.	n/a	81.0%	0.75	85%
NI56B	with height and weight recorded who are obese.	20.5%	n/a	24.0%	21.4%
NI57	Children and young people's participation in high-quality PE and sport	n/a	n/a	n/a	n/a
local	% 5-16 year olds participating in 2 hours of high quality PE and Sport within the school day and up to 3 additional hours beyond the school day	88%	89%	88%	95%
local	% 16-19 year old offered opportunities to participate in 3 hours of sport	n/a	n/a	n/a	n/a
NI58	Emotional and behavioural health of children in care	n/a	n/a	na	n/a
NI59	Initial assessments for children's social care carried out within 7 working days of referral	74.7%	75.8%	78.6%	82%
NI60	Core assessments for children's social care that were carried out within 35 working days of their commencement.	85.4%	83.9%	84.4%	90.0%

NI61	Timeliness of placements of looked after children for adoption following an agency decision that the child should be placed for adoption	63.6%	87.5%	78.6%	68.0%
NI62	% children looked after at 31st March with three or more placements during the year	9.8%	11.4%	10.0%	<10%
NI63	Stability of placements of looked after children: length of placement	67.0%	69.7%	60.2%	80%
local	% children aged 10 or over looked after for >12 months who were given a final warning/reprimand or convicted during the year for an offence committed whilst looked after, as a ratio of the % children aged 10 or over given a warning/reprimand or convicted for an offence in the police force area.	3.5%	3.1%	1.5%	3%
local	% children aged 10 or over looked after for >12 months who were given a final warning/reprimand or convicted during the year for an offence committed whilst looked after	12.3%	10.9%	5.4%	11%
local	% children looked after for 12 months as at 30th September who had received a health assessment and had their teeth checked in the previous 12 months	93.7%	88.2%	96.5%	90%
NI64	% children ceasing to be the subject of a Child Protection Plan during the year ending 31 March, who had been the subject of a Child Protection Plan for 2 years or longer	9.4%	4.2%	12.0%	<10%
NI65	Children becoming the subject of Child Protection Plan for a second or subsequent time	11.7%	10.4%	8.0%	10-15%
NI66	% children looked after cases which were reviewed within required timescales	91.7%	96.7%	100.0%	95%
NI67	% child protection cases which were reviewed within required timescales	97.8%	100.0%	100.0%	100%
local	% children on the child protection register for the year who had been visited at least once every 6 weeks by their social worker.	93.1%	69.4%	97%	100%

NI68	% referrals to children's social care whose cases go on to initial assessment	31.5%	49.6%	69%	45%
NI69	Children who have experienced bullying	n/a	n/a	42.2%	New
NI71	Children who have run away from home/care overnight	n/a	n/a	n/a	n/a
NI72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	40.2%	53.6%	53.4%	44.2%
	% KS1 pupils achieving level 2 or better based on teacher assessment:				
local	Reading	80.0%	80.6%	81.8%	83%
local	Writing	78.0%	76.8%	78.3%	81%
local	Mathematics	87.0%	87.5%	89.5%	90%
NI73	Achievement at level 4 or above in both English and Maths at KS2	n/a	71.0%	73.0%	76%
	% KS2 pupils achieving level 5 or above in KS2 tests:				
local	English	33.0%	34.5%	31.0%	33%
local	Maths	32.0%	33.4%	30.0%	32%
NI76	Reduction in no. schools where fewer than 65% of pupils achieve level 4 or above in both English and Maths at KS2	n/a	9	3	11
local	KS2 - GCSE contextual value added	1,007.5	1,012.5	1,009.7	1,014
NI78	Reduction in no. schools where fewer than 30% of people achieve 5 or more A*- C grades at GCSE and equivalent including GCSEs in English and Maths	1	1	1	0
NI75	% pupils in maintained schools in Wandsworth achieving at least 5 GCSEs (or equivalent) at grades A*-C including English and Maths, as measured by DFES performance tables (Excludes Ashcroft Academy)	40.7%	46.9%	50.1%	48.3%
NI79	Achievement of a Level 2 qualification by the age of 19	67.0%	69.0%	72.0%	73.0%

NI80	Achievement of a Level 3 qualification by the age of 19	45.5%	48.0%	50.0%	47.0%
NI81	Inequality gap in the achievement of a Level 3 qualification by the age of 19	n/a	0.17	14.0%	New
NI82	Inequality gap in the achievement of a Level 2 qualification by the age of 19	n/a	0.651	71.4%	New
local	% pupils in maintained schools in Wandsworth (not including ADT) reaching level 5 and above in KS3 Science as measured by DfES performance tables	62.5%	66.2%	62.3%	n/a
NI84	Achievement of 2 or more A*- C grades in Science GCSEs or equivalent	n/a	42.5%	47.2%	43.5%
local	Av. GCSE/GNVQ points score of 15 year old pupils in local authority maintained schools (using new standard)	366.8	376.2	376.6	378.0
local	% 17+ taking A level or A/AS level equivalent exams that achieve 2 A levels or A/AS Level equivalents	89.8%	91.5%	93.8%	92.0%
local	Av. A-Level points score	632.4	666.8	666.8	670
NI85	Post-16 participation in physical sciences (A Level Physics, Chemistry and Maths)	n/a	n/a	Physics: 82 Chem: 134 Maths: 266	New
NI86	Secondary schools judged as having good or outstanding standards of behaviour	0.55	60%	70%	70%
NI87	Secondary school persistent absence rate	0.084	7.3%	5.8%	7.2%
	% half days missed due to unauthorised absence in:				
local	local authority primary schools	0.60%	0.70%	0.80%	0.40%
local	local authority secondary schools	1.20%	0.90%	1.00%	0.80%
local	local authority special schools	3.00%	4.30%	4.40%	2.10%
local	% half days missed due to total absence in:				
local	local authority secondary schools	8.28%	7.85%	7.50%	7.50%
local	local authority primary schools	6.41%	5.72%	5.80%	5.40%
local	local special schools	12.45%	14.00%	12.45%	10.30%

local	% children looked after aged eleven and over who were permanently excluded from school in the year.	0.68%	0.75%	0.0%	<1%
local	% children looked after for 12 months or more at 30th September of who missed a total of 25 days of schooling for any reason	9.8%	10.4%	8.1%	4.0%
NI88	No. extended schools	13	39	71	76
NI89	No. schools in special measures	n/a	1	2	0
local	% primary schools with more than 25% of their places unfilled.	5.36%	7.00%	5.36%	5.36%
local	% secondary schools with more than 25% of their places unfilled.	20.0%	20.0%	30%	20.0%
NI90	Take up of 14-19 Learning Diplomas	n/a	n/a	0.009	New
NI91	% 17 year olds participating in education or training	91.0%	89.5%	88.5%	91.9%
NI92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	40.2%	35.5%	35.3%	35.0%
NI93	Progression by 2 levels in English between KS1 and KS2	n/a	88.4%	85.6%	91%
NI94	Progression by 2 levels in Maths between KS1 and KS2	n/a	80.6%	80.4%	88%
NI99	Looked after children reaching level 4 in English at KS2	72.7%	46.2%	52.9%	45%
NI100	Looked after children reaching level 4 in Maths at KS2	45.5%	23.1%	29.4%	48%
local	% year 11 pupils who were looked after as at 30th September for 12 months or more who achieved 1 or more A*- G GCSE/GNVQ	71.4%	88.9%	84.2%	71%
NI101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at KS4 (including English and Maths)	14.3%	22.2%	17.0%	25%
local	Ratio of former care leavers in employment, education or training at age 19 to % all 19 year olds in the population who were engaged in employment, education or training	102.9%	102.8%	107%	95%

local	% young people leaving care aged 16 or over with at least 1 GCSE at grade A* - G or a GNVQ.	77.4%	54.5%	73.3%	73%
NI102a	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at KS2	n/a	21.8%	18.0%	22%
NI102b	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at KS4	17.8%	18.9%	16.7%	19%
NI103	Special Educational Needs – statements issued within 26 weeks:				
NI103A	excluding exception cases	100%	100%	88%	100%
NI103B	including exception cases	83%	47%	86%	80%
local	% all children with a 'special needs statement'	2.20%	2.25%	2.20%	2.20%
local	% children the Council placed in 'special schools' as % all children.	0.97%	0.95%	0.96%	1.00%
local	% pupils with a first time statement placed in mainstream school	77.9%	71.8%	68.6%	68%
NI104	Special Educational Needs (SEN)/non-SEN gap – achieving KS2 English and Maths threshold	n/a	44.3%	43.2%	43%
NI105	Special Educational Needs (SEN)/non-SEN gap – achieving 5 A*- C GCSE inc. English and Maths	44.6%	41.2%	38.8%	32%
NI106	Young people from low income backgrounds progressing to higher education	n/a	n/a	0.15	New
NI107	KS2 attainment for Black and minority ethnic groups				
	Asian Bangladeshi	n/a	n/a	71.9%	New
	Asian Indian	n/a	n/a	84.7%	New
	Asian Pakistani	n/a	n/a	69.7%	New
	Asian Other	n/a	n/a	74.7%	New
	Black Caribbean	n/a	n/a	65.0%	New
	Black Ghanaian	n/a	n/a	67.2%	New
	Black Nigerian	n/a	n/a	74.1%	New
	Black Somali	n/a	n/a	52.7%	New
	Black African Other	n/a	n/a	65.9%	New

	Black Other	n/a	n/a	75.8%	New
	Mixed - White, Black Caribbean	n/a	n/a	73.1%	New
	Mixed Other	n/a	n/a	70.1%	New
	White Other	n/a	n/a	78.4%	New
	White British	n/a	n/a	75.3%	New
	White Eastern European	n/a	n/a	64.2%	New
	White Western European	n/a	n/a	71.4%	New
	Other Latin American	n/a	n/a	63.9%	New
	Other	n/a	n/a	82.2%	New
NI108	KS4 attainment for Black and minority ethnic groups				
	Asian Indian	n/a	n/a	53.5%	New
	Asian Pakistani	n/a	n/a	61.5%	New
	Asian Other	n/a	n/a	48.1%	New
	Black Caribbean	n/a	n/a	41.0%	New
	Black Ghanaian	n/a	n/a	47.5%	New
	Black Nigerian	n/a	n/a	66.1%	New
	Black Somali	n/a	n/a	32.7%	New
	Black African Other	n/a	n/a	50.0%	New
	Black Other	n/a	n/a	38.8%	New
	Mixed - White, Black Caribbean	n/a	n/a	32.8%	New
	Mixed Other	n/a	n/a	46.8%	New
	White British	n/a	n/a	58.5%	New
	White Eastern European	n/a	n/a	41.0%	New
	White Other	n/a	n/a	29.3%	New
	Other	n/a	n/a	51.2%	New
NI109	No. Sure Start Children Centres	3	16	16	16
local	No. attendances at One O'clock Centres (adults and children)	200235	237,958	231865	204,030
local	No. attendances of 11-19 year olds at youth clubs	70935	68,591	73567	72,420
NI199	Children and young people's satisfaction with parks and play areas	n/a	n/a	54.5%	New
NI110	Young people's participation in positive activities	n/a	n/a	65.5%	New
local	% pre sentence reports completed within court target date	99%	100%	100%	100%

NI111	No. first time entrants between 1st April 2007 and 31st March 2010 (as defined by the YJB counting rules November 2004) to the youth justice system as outlined by YJB KPI 1, and measured by YOT cohort data	258	260	240	231
NI19	Rate of proven re-offending by young offenders	1.44	1.06	1.08	1.39
NI43	% young people (aged 10 - 17) sentenced to custody out of all those receiving a conviction in court	6%	10%	9%	5%
NI44	Ethnic composition of offenders on Youth Justice System disposals				
	White	-13.7	-15.3	-0.194537393	<19.0
	Mixed	-0.4	0.8	0.03188426	<19.0
	Asian	-6.7	-6.4	-0.041803245	<19.0
	Black	22.5	20.0	0.211601378	<19.0
	Other	-1.7	-1.5	0.0	<19.0
NI45	Young offenders engagement in suitable education, training and employment	64%	71%	75%	90%
NI46	Young offenders access to suitable accommodation	93%	90%	89%	95%
NI112	Under 18 conception rate	52.2	57.8	61.3	44.9
local	% change in the no. conceptions to females under 18 years living in the borough, per 1000 females aged 15-17 living in the borough, compared with the baseline year of 1998	-30.8%	-18.7%	-13.8%	-36.8%
local	% change in the no. conceptions per year to females under 16 years living in the borough, per 1000 females aged 13-15 living in the borough for the most recent three-year period, compared with the baseline period of 1998-2000	-31.7%	-36.7%	tbc	-37.9%
local	Gap between % low birth weight in five worst performing wards and % low birth weight borough wide	2.1%	2.2%	5.0%	1.7%
local	Reduce low weight babies in targeted wards	8.0%	6.6%	11.4%	7.1%
NI113	% resident population aged 15 -24 accepting a test/screen for chlamydia	n/a	1.0%	23.06%	17%

NI114	Rate of permanent exclusions from school	0.19%	0.19%	0.25%	0.18%
NI115	% young people frequently misusing drugs, alcohol or smoking (extract of TellUS survey)	n/a	n/a	6.2%	New
local	% referrals to specialist substance misuse treatment should be made by key services for vulnerable young people such as Children and Families, Looked after Children and Education	n/a	n/a	0.7	40%
local	% young people leaving treatment in an agreed and planned way	n/a	n/a	80.0%	80%
local	% young people referred for specialist substance misuse treatment having a comprehensive assessment undertaken within 15 working days of referral	n/a	n/a	100.0%	100%
NI116	% children in poverty - children who live in families in receipt of out of work benefits	n/a	n/a	0	New
NI117	16-18 year olds who are not in education, training or employment (NEET)	6.0%	4.5%	4.4%	5.4%
local	% young people aged 13-19 gaining a recorded outcome compared to % young people involved in youth work.	61.9%	65.5%	65.9%	68%
local	% young people aged 13-19 gaining an accredited outcome compared to % young people involved in youth work.	19.4%	26.2%	26.0%	30%
NI118	No. working families benefiting from childcare element of Working Tax Credit as a % of no. working families receiving more than the family element of Child Tax Credit	n/a	n/a	19.8	New
local	No. under 16 regular library users	14,098	13,483	12,570	14,470
local	No. under 5 regular library users	3,483	3,512	3,660	3,590
local	% under 16s rating the service as good or very good	n/a	81%	n/a	n/a
local	% Bookstart Packs delivered by the Library and Heritage Service to children aged birth - 3 years.	n/a	n/a	n/a	n/a
	PARTNER-LED				

NI53	Prevalence of breast-feeding at 6-8 wks from birth	n/a	n/a	75.2%	75.7%
local	% mothers who initiate breastfeeding	77.7%	77.0%	89.7%	n/a
local	% mothers who exclusively breastfeed at 6-8 weeks	62.3%	na	50.7%	64%
	CORPORATE RESOURCES OVERVIEW AND SCRUTINY COMMITTEE				
NI35	Level to which the WLSF complies with the Government's Preventing Violent Extremism Checklist.	n/a	n/a	3	3
NI36	Protection against terrorist attack	n/a	n/a	n/a	n/a
	Level of the Equality Framework for Local Government the Council conforms	3	4	4	4
local	Total no. standard volunteers placed and supported for an average of at least 2 hours per week/100 hours per year by Wandsworth Voluntary Sector Development Agency (WVSDA)	133	0	640	583
local	No. hard to reach volunteers placed and supported for an average of at least 2 hours per week/100 hours per year by WVSDA	23	48	267	173
NI14	% customer contact that is avoidable	n/a	n/a	58.4%	na
local	Resolution of reported incidents (Corporate IT)	n/a	n/a	n/a	n/a
local	Service availability within core working hours (SOCITM KPI15)	n/a	n/a	n/a	n/a
NI179	Value for money – total net value (£m) of ongoing cash-releasing value for money gains that have impacted since the start of the 2008/09 financial year. (October is Forward Estimate and the July return is the Outturn for 2008-09)	n/a	n/a	11.578	8.45
local	No. complaints to an Ombudsman classified as "maladministration"	2	0	0	0
local	% decisions sheets of principal committees produced and circulated within two working days	n/a	91%	100%	100%
local	% SO83's completed within 10 days	n/a	93%	0.87755102	95%

local	% SO83(A)'s completed within 10 days	n/a	89%	0.951898734	90%
local	% electoral registration form "A"s returned.	88.7%	90.1%	92.7%	90.5%
local	% total searches carried out in 5 days.	74.3%	99.9%	99.8%	85%
local	% Council buildings in which all public areas are easy for disabled people to use	65.2%	69.0%	69.3%	75.3%
local	How well the Council did against its telephone answering targets				
local	switchboard in 10 seconds	83.3%	89.7%	94.3%	90.5%
local	switchboard in 21 seconds	90.7%	94.2%	96.9%	96%
local	% calls answered in person within 15 seconds	83.6%	84.8%	83.1%	89.5%
local	% letters from the public responded to within 14 days (excluding Council Tax)	89.4%	86.1%	89.1%	100%
local	% letters relating to Council Tax from the public responded to within 14 days	86.9%	87.2%	94.4%	87.5%
local	% undisputed invoices which were paid in 30 days.	93.8%	95.2%	94.1%	96.0%
local	% council tax which the Council collected during the year	95.8%	96.4%	96.9%	96.5%
local	% gross internal floor space of operational property in condition				
local	category A	9.7%	9.8%	9.0%	10.1%
local	category B	75.1%	74.6%	78.1%	78.4%
local	Total value of required maintenance (£m)	17.3	15.0	14.0	14.7
local	% change to total required maintenance figure over previous year	-9.54%	-10.17%	-6.97%	-2.00%
local	Ratio planned:responsive maintenance expenditure on operational property	64:36	74:26	76:24	67:33
local	% projects over £100,000 where out-turn falls within +5% of the estimated out-turn, as % total no. projects completed in the financial year	68%	74%	66%	68%
local	% projects over £100,000 completing within 5% of the estimated timescale, as % total no. projects completed in the financial year	67%	61%	31%	67%
local	% business rates which the Council collected during the year	99.0%	99.1%	95.6%	99.2%

local	Av. Wandsworth band D Council Tax as % England band D average	51.1%	51.6%	50.0%	50.0%
local	Capital receipts in the period (£m)	50.5	37.9	20.7	33.3
local	Commercial/industrial income collected as % debits raised	107.1%	100.5%	96.0%	100%
local	No. voids as % total no. units in the investment portfolio	1.8%	1.6%	1.6%	4.0%
local	% payroll errors	0.09%	0.06%	0.12%	0.0%
local	% top 5% of earners that are women	22.9%	23.8%	24.3%	24.3%
local	% top 5% of earners from black and minority ethnic communities	5.23%	4.03%	5.3%	5.5%
local	% top 5% of earners that have a disability	5.19%	5.37%	5.25%	5.48%
local	No. working days lost to sickness absence per fte	0.0	0.0	0.0	
	Administration	6.3	6.9	6.2	n/a
	Adult Social Services	9.7	11.4	12.0	n/a
	Children's Services	5.7	6.1	6.3	n/a
	Finance	7.4	7.4	7.8	n/a
	Housing	6.1	7.2	9.1	n/a
	Leisure and Amenities	7.3	5.5	6.2	n/a
	Technical Services	8.0	7.8	7.0	n/a
	All departments	6.6	6.8	6.6	6.2
local	All departments - excluding schools	7.7	7.7	7.7	6.2
local	Early retirements as % all staff	0.8%	1.0%	1.06%	0.81%
local	Ill-health retirements as % all staff	0.2%	0.1%	0.04%	0.16%
local	No. staff declaring that they meet the Disability Discrimination Act disability definition as % all staff	4.2%	4.4%	4.7%	4.5%
local	% staff with disabilities/local economically active disabled people (BV16a/16b)	42.9%	45.0%	48.0%	45.9%
local	Minority ethnic communities staff as % all staff	27.5%	28.5%	29.41%	29.1%
local	No. sales applicants registered	2,670	3,145	3,458	2,800
local	No. open market sales	33	27	23	n/a
local	No. RTB sales	54	39	4	35
local	No. assisted private house sales (Portable discounts, Homebuy)	79	61	101	50

local	No. SONS sales completed	85	269	107	150
local	Value of portable discounts granted (£m)	0.74	0.70	0.95	1.0
	ENVIRONMENT AND LEISURE OVERVIEW AND SCRUTINY COMMITTEE				
local	No. casual attendances at leisure centres by >50s	23,256	26,237	26,638	26,762
local	No. people aged over 50 who were registered on the Council's Sport and Activity Database	2,450	2,611	2,878	3,000
local	No. times people used the Council's swimming pools and sports centres for every 1000 residents	10,662	12,369	12,186	12,616
local	No. free swimming attendances at leisure centres <16s	n/a	n/a	n/a	n/a
local	No. free swimming attendances at leisure centres >60s	n/a	n/a	n/a	n/a
NI8	% adults participating in at least 30 minutes moderate intensity sport and active recreation on 3 or more days a week	27.2%	n/a	28.4%	n/a
local	% population that are within 20 minutes travel time (urban areas - by walk) of a range of 3 different sports facility types, of which one has achieved a quality assured standard	54.5%	80%	80%	85%
NI9	% 16+ using a library service including remote and online access at least once in the past year	n/a	n/a	0.502	New
NI10	% 16+ visiting any museum or gallery in person at least once in past year, excluding online access	n/a	n/a	0.726	New
NI11	% 16+ from the local area engaging in arts at least 3 times per year	n/a	n/a	0.58	New
local	Gross cost per visit to public libraries.	£2.93	£3.15	£3.54	£3.09
local	No library enquiries	n/a	n/a	n/a	n/a
local	No. books issued by the Council's libraries for each local resident	7.6	7.2	6.9	6.7
local	Active borrowers as % population	25.5%	24.4%	23.0%	24.0%

local	% request supplied within 15 days	77%	79%	75%	80%
local	No. physical visits per 1000 population to public libraries	9,627	9,257	8,149	8,000
	No. over 60s:-				
local	learning in libraries	211	250	368	200
local	enrolled in adult education courses at Putney School of Art and Design	243	316	293	208
local	borrowing books	5,599	5,678	5,672	5,850
local	Reduce childhood obesity through net change in Disability Adjusted Life Years (DALYs)	n/a	n/a	30.45	35
NI183	Impact of local authority regulatory services on the fair trading environment	n/a	n/a	0.72%	0.04
NI184	Food establishments in the area which are broadly compliant with food hygiene law	n/a	80%	83%	83%
local	High risk premises due for inspection completed for Food Safety, Health and Schedule B Prescribed Premises	n/a	n/a	n/a	n/a
local	Requests for Service responded to within target times for Environmental Services and Community Safety Services	n/a	n/a	n/a	n/a
NI182	Satisfaction of businesses with local authority regulatory services	n/a	85%	79%	81%
NI190	Achievement in meeting standards for the control system for animal health	n/a	n/a	n/a	n/a
local	Licensing Continuation Fees due that were paid	n/a	n/a	n/a	n/a
NI185	CO2 reduction from Local Authority operations:	n/a	n/a	n/a	New
	- Buildings Static (Public Buildings)	n/a	n/a	0%	New
	- Buildings Static (Schools)	n/a	n/a	0%	New
	- Buildings Boiler database	n/a	n/a	0%	New
	- Buildings Static (Public Housing and communal properties)	n/a	n/a	0%	New
	-Transport (council fleet)	n/a	n/a	0%	New
	-Transport (contractors)	n/a	n/a	0%	New
	-Transport (staff business travel)	n/a	n/a	0%	New

NI194	Level of air quality – reduction in NOx and primary PM10 emissions through local authority's estate and operations	n/a	n/a	n/a	New
NI186	CO2 emissions in the Local Authority area (expressed as ktCO2/head/per year)	n/a	5.47	5.46	New
local	Reduction in energy consumption in Council buildings since 1999/00 (weather adjusted)	-7.8%	-11.1%	-11.5%	-9%
local	Energy consumption (Kwh per sqm GIA)	431.3	392.6	398.9	389
local	% green electricity procured	56%	56%	56%	56%
local	Reduction in carbon dioxide emissions (below 1990 baseline)	25%	30%	31%	28%
local	Water consumption (cubic volume per sq m GIA)	1.9	1.7	1.6	1.6
local	CO2 emissions in tonnes of carbon dioxide per sq m GIA	0.08	0.09	0.10	0.09
NI188	Adapting to climate change	n/a	<0	1	1
NI191	Residual household waste per household (kg/hhold)	615	621	551	591
NI192	Household waste recycled, composted or reused	22.9%	24.7%	26.6%	26.0%
local	Kg of household recyclate per household	183	203	199	210
local	% municipal waste recycled	21.1%	23.5%	24.3%	22.4%
NI193	Municipal waste land filled	76.9%	76.5%	75.7%	75%
local	Av. cost of collecting rubbish from each household	£48.30	£47.18	£51.34	£48.12
local	No. valid waste and recycling collection complaints	9,297	4,875	3,579	4,700
local	% valid waste and recycling collection complaints rectified by next working day	90%	98%	100%	100%
NI195 (i)	Improved street and environmental cleanliness (levels of litter)	16%	10%	9%	10%
NI195 (ii)	Improved street and environmental cleanliness (levels of detritus)	28%	18%	21%	18%
local	Net cost of street cleaning per head	£17.78	£17.36	£19.69	£17.38
local	% relevant land not acceptably clean (excl. industrial land)	22%	17%	22%	15%

NI196	Improved street and environmental cleanliness – fly tipping	1=very effective	1= very effective	2= effective	1= very effective
NI197	Improved local biodiversity - active management of local sites	n/a	23.0%	35.5%	35.0%
local	% relevant parks and open spaces with a locally agreed management plan	17%	50%	70%	67%
local	Cost of parks and open spaces per hectare	£19,557	£18,696	£19,290	£19,200
local	Av. gross cost per cremation	£321	£390	£345	£408
local	Av. gross cost per burial	£506	£513	£553	£538
	HEALTH OVERVIEW AND SCRUTINY COMMITTEE				
NI40	Drug users in effective treatment	n/a	967	924	1,054
NI38	Drugs related (Class A) offending rate	n/a	n/a	n/a	n/a
local	No. drug users in treatment per 1,000 population aged 15-44	7.79	8.54	7.69	8.81
local	No. individuals entering structured treatment	1,310	1,417	1,288	1,475
local	% those testing positive given ROB	26.9%	21.8%	21.6%	24.3%
local	Ratio of positive tests:numbers joining caseload	5.6:1	3.6:1	2.1:1	3.1:1
	PARTNER-LED				
NI120	All-age all cause mortality rate (age-standardised rate per 100,000 - females)	n/a	535.56	512.31	517
NI120	All-age all cause mortality rate (age-standardised rate per 100,000 - males)	n/a	790.01	739.98	746
NI121	Mortality rate from all circulatory diseases at ages under 75	n/a	94.87	90.82	99
NI122	Mortality rate from all cancers at ages under 75	n/a	124.46	124.84	110
NI123	No. people quitting through smoking cessation service per 100,000 population aged 16+	509.0	528.2	518.5	515
local	No. four week quitters (boroughwide)	1,219	1,246	1,233	1,225
local	No. people in the five wards with highest level of deprivation who have been through Wandsworth NHS smoking cessation services and classified as four week quitters according to the DH protocol (Cumulative Target April 2007 - March 2010)	287	502	962	872

NI124	People with a long-term condition supported to be independent and in control of their condition	n/a	n/a	0	New
NI126	Early Access for Women to Maternity Services	n/a	n/a	0	50%
local	Gap between % MMR immunisations carried out in five worst performing wards and % MMR immunisations boroughwide	3.7%	tba	4.2%	4.5%
NI129	End of life care – access to appropriate care enabling people to be able to choose to die at home	16.2	17	0	New
NI134	No. emergency bed days per head of weighted population	0.53	n/a	0	0.49
local	Gap between no. emergency admissions to hospital for women in five worst performing wards and no. emergency hospital admissions for women boroughwide	1,009	tba	6,011	5,922
local	No. emergency unscheduled bed days occupied by a person aged 75 or over	20,998	tba	41,861	105,912
NI39	Alcohol-harm related hospital admission rates, per 100,000 population	n/a	1432	1357.58	1,397
NI70	Hospital admissions caused by unintentional and deliberate injuries to children and young people (% population under 19 admitted)	n/a	n/a	0	1.3%
local	No. accessing GUM within 48 hours	85.0%	99.5%	100%	100%
	HOUSING OVERVIEW AND SCRUTINY COMMITTEE				
NI12	No. refused and deferred HMO license applications leading to immigration enforcement activity	n/a	n/a	n/a	n/a
local	No. private sector dwellings made decent	n/a	460	456	400
local	No. properties where major disability adaptations have been completed	n/a	171	152	165
local	Av. SAP energy rating of Council owned dwellings.	71.9	74.0	78.0	74.5

local	No. private sector long term (over 6 months) vacant dwellings that are returned into occupation or demolished during 2007/08 as a direct result of action by the council	442	411	522	200
local	% private sector homes empty for longer than 6 months	0.89%	0.75%	0.72%	0.73%
local	No. private dwellings where the Council has improved energy efficiency	155	217	231	180
NI156	No. households living in temporary accommodation	1,348	940	747	722
local	% homelessness applications which the Council makes a decision on and issues written notification to the applicant within 33 working days.	68.9%	73.4%	75.0%	77%
local	Av. length of time (in working days) the Council taken to decide whether to accept people as homeless	37	42	44	37
local	% family households with dependent children (inclusive of pregnant women) in B&B accommodation for more than six weeks	0%	10%	0%	0%
local	Av. length of time (in weeks) stay in bed and breakfast accommodation (all people).	7.6	12.6	13.3	12
local	Av. length of stay in bed and breakfast accommodation which include dependent children or a pregnant women and which are unintentionally homeless and in priority need (weeks)	3.2	3.3	3.8	2
local	Av. length of stay in hostel accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need (weeks)	37.5	51.7	52.2	25
local	No. homelessness cases prevented	7.1	8.9	9.9	9
NI158	% non-decent Council homes	0.79%	0.00%	0.00%	0%
local	% change of non-decent council homes between 1st April 2003 and 1st April 2004 and subsequent consecutive years thereafter	14.3%	31.9%	0%	0%

local	% repairs completed in local target times (including detail on each priority A-G)	89%	86%	92%	94%
local	% achievement of capital programme (Repairs and Improvements)	86.6%	99.6%	97%	100%
	Av. weekly costs for each home, broken down as follows:	0			
local	Management	£21.43	£20.90	£21.46	£20.98
local	Repairs	£27.86	£28.32	£28.50	£28.43
local	% Council home rents which the Council collected	97.52%	97.59%	97.5%	97.3%
local	No. local authority tenants with more than 7 weeks of (gross) rent arrears as % no. council tenants	8.87%	9.64%	8.6%	9.0%
local	% local authority tenants evicted as a result of rent arrears	0.38%	0.32%	0.40%	0.30%
local	All arrears (residential, non-residential and leasehold HHW) as % Gross Collectable Debt	n/a	3.80%	3.50%	4.00%
local	Av. time (in days) to get a new tenant into an empty Council home	24	26	29	24
local	% rent lost through Council homes being empty	1.23%	1.35%	1.51%	1.10%
local	% service charge - in year collection rate	New	0	available sept	95.7%
local	% service charge - previous years	New	0	available sept	68%
local	No. under occupation transfers achieved	65	70	124	95
local	No. lone teenage parents aged under 18 living in unsupported accommodation	1	0	2	0
NI180	Changes in Housing Benefit/Council tax benefit within the year	n/a	n/a	949 per 1000	949 per 1000
NI181	Time taken to process new claims and change events	n/a	n/a	26.5	20
local	Av. time in days for processing new claims	37.4	33.4	39.6	26
local	Av. time in days for processing change events	n/a	n/a	20.5	New

local	Cumulative no. individuals successfully supported to claim a statutory benefit as a result of Wandsworth Borough Council's Benefit "Take-Up" campaign as measured by Wandsworth Borough Council's Council Tax and Benefits Service	n/a	681	1,851	800
local	Cumulative no. contacts to the council without a bank account who were subsequently converted to having a bank account	77	33	81	220
local	% recoverable overpayments that were recovered in the year (excluding Council tax Benefit)	62.2%	67.7%	66.5%	68.0%
local	Overpayments recovered during the period as % HB overpayment debt	19.4%	18.7%	22%	21.0%
local	Overpayments written off during the period as % HB overpayment debt	4.3%	7.4%	6%	4.0%
local	% new claims outstanding over 50 days	4.77%	3.46%	6.63%	4.40%
local	% new claims decided within 14 days of receiving all information	82.0%	82.2%	80.8%	91.0%
local	% rent allowance claims paid on time or within 7days of a decision being made	95.5%	96.4%	97.8%	98%
local	% data matches resolved within two months	100.0%	100.0%	100.0%	100%
local	Average time to process reconsiderations	n/a	n/a	20.2	New
local	Av. time taken to process appeals	n/a	n/a	24.4	New
local	No. successful sanctions per 1000 caseload	3.27	5.36	2.86	3.30
local	% direct payments made to claimants in receipt of Local Housing Allowance	n/a	n/a	90%	New
NI187	Tackling fuel poverty – number of people receiving income based benefits living in homes with a low energy efficiency rating	n/a	n/a	4,070	New
NI195 (iii)	Improved street and environmental cleanliness (levels of graffiti)	4.0%	6.2%	4.0%	4%
	PLANNING AND TRANSPORTATION OVERVIEW AND SCRUTINY COMMITTEE				
local	People killed or seriously injured in road accidents	134	166	116	149

local	Children killed or seriously injured in road traffic accidents	12	17	9	13
NI47	% decrease in number of people killed or seriously injured in road traffic accidents	3.3%	-4.0%	1.2%	-6.7%
NI48	% decrease in number of children killed or seriously injured in road traffic accidents	11.4%	-12.9%	-8.6%	-20.0%
NI154	Net additional homes provided	1,278	1031	1560	700
NI155	No. affordable homes delivered (gross)	247	327	497	375
NI157	Processing of planning applications as measured against targets	0	0	0	0.0%
NI157	'major' application types processed within 13 weeks	77%	76%	77%	60%
NI157	'minor' application types processed within 8 weeks	79%	73%	72%	76%
NI157	'other' application types processed within 8 weeks	89%	84%	88%	86%
local	No. advertised departures from the statutory plan approved by the Council as % total permissions granted.	0%	0%	0%	0%
local	% full plans - building control applications processed within three weeks	91%	87%	91%	87%
local	Av. time taken in weeks and days to determine each planning application	8w0d	8w5d	8w0d	8w5d
local	% appeals allowed against the authority's decision to refuse planning applications	31%	30%	18%	28%
local	% conservation areas in the local authority area with an up to date character appraisal	36%	58%	77%	80%
NI159	Supply of ready to develop housing sites - the number of dwellings that can be built on deliverable housing sites as a % housing supply requirement	155%	138%	tba	n/a
local	% Mayor of London's 2007/08-2016 target for additional housing achieved	n/a	15%	37%	20%
NI167	Congestion – average journey time per mile during the morning peak	0	0	0	New

NI168	Principal roads where maintenance should be considered	13.2%	5.3%	9.0%	12.2%
NI169	Non-principal roads where maintenance should be considered	23.0%	11.6%	15.0%	22.0%
local	% surface footway where structural maintenance is required	26.8%	21.8%	9.0%	18%
local	Av. cost of a working streetlight	£63.30	£68.30	£73.45	£72.65
local	Av. no. days to repair a streetlight fault (for those under council control)	1.0	1.0	1.0	1.0
local	Av. no. days to repair a streetlight fault (for those under District Network Operator control)	14.8	11.7	15.7	18
local	% streetlights that did not work properly	0.20%	0.20%	0.17%	0.24%
local	% new reports of abandoned vehicles investigated in 24 hrs of notification	90%	95%	97%	95%
local	% abandoned vehicles removed within 24hrs of legal entitlement to remove	87%	88%	88%	90%
NI170	Previously developed land that has been vacant or derelict for more than 5 years as % developed land in the Borough	0.6%	0.004	0.4%	New
NI175	Access to services and facilities by public transport, walking and cycling	n/a	n/a	0	New
NI176	Working age people with access to employment by public transport (and other specified modes)	n/a	n/a	0.8805	New
NI177	Local bus passenger journeys originating in the authority area	n/a	n/a	0	New
NI178	Bus services running on time	n/a	n/a	0	New
NI189	Flood and coastal erosion risk management	n/a	n/a	100%	New
NI195 (iv)	Improved street and environmental cleanliness (levels of flyposting)	n/a	4%	5%	4%
NI198	Children travelling to school – mode of travel usually used	0	0	0	0
NI198	% pupils in Wandsworth schools travelling to school by car	28%	25%	25%	28%
local	% schools with an agreed travel plan	58%	65%	79%	80%
REGENERATION AND COMMUNITY SAFETY OVERVIEW AND SCRUTINY COMMITTEE					

	REGENERATION				
local	% change in unemployment in Wandsworth compared to that in the seven neighbouring boroughs	-8.0%	-1.2%	5.7%	0.0%
local	% gap between no. black residents aged 16-24 claiming JSA and other residents aged 15-24 claiming JSA (based on 12 month average)	8.7%	7.0%	6.8%	8.9%
NI151	% overall employment rate (working age)	74.4%	77.5%	78.1% (calendar yr 2008)	73%
NI152	% working age people claiming out of work benefits	9.71%	9.06%	9.13%	9.3%
local	% economically active residents claiming a working age benefit	13.4%	12.2%	12.5%	14.19%
NI153	% working age people claiming out of work benefits in the worst performing neighbourhoods	28.0%	28.4%	26.0%	<27%
NI161	No. learners achieving a Level 1 qualification in literacy	721	949	Data avail Apr 10	New
NI162	No. learners achieving an Entry Level 3 qualification in numeracy	144	151	Data avail Apr 10	New
NI163	% working age population qualified to at least Level 2 or higher	n/a	83.6%	78.5%	71%
NI164	% working age population qualified to at least Level 3 or higher	n/a	70.6%	67.5%	63%
NI165	% working age population qualified to at least Level 4 or higher	53.3%	57.8%	58.1%	51%
NI166	Av. gross weekly earnings of employees in the area	£519	£549	£575	£560
NI171	Rate of new business registration per 10,000 pop. aged 16+	84.6	110.8	Data avail Nov 09	90.0
NI172	% small businesses in the area showing employment growth	10.4%	9.3%	Data avail Nov 09	3.0%
local	% change in number of VAT registered businesses in borough	5.3%	4.8%	tba	+2.0%
NI173	% people falling out of work and on to incapacity benefits	2.7%	2.6%	1.9% (year to Q2 2008/090)	<2.5%

NI174	Skills gaps in the current workforce reported by employers (biennial survey by the Learning and Skills Council)	n/a	17%	n/a	n/a
	COMMUNITY SAFETY				
local	No.hate crime incidents reported to the Council	n/a	n/a	n/a	n/a
local	No. school-age robberies as % reported offences for robbery in the borough	33%	32%	28%	31%
local	% ASBOs breached	32%	50%	36.0%	48%
local	No. ASBO applications granted that relate to anti-social behaviour in Wandsworth	25	26	17	25
NI15	Serious violent crime rate per 1,000 population	n/a	n/a	73%	New
NI16	Serious acquisitive crime rate per 1,000 population (residential burglary, motor vehicle crime and robbery)	n/a	n/a	24.03	27.13
NI18	Adult re-offending rates for those under probation supervision	n/a	n/a	-6.66%	New
NI20	Assault with injury crime rate per 1,000 population	n/a	n/a	7.62	New
local	Reduction in overall British Crime Survey comparator crime	18,016	16,770	13,816	n/a
NI26	Specialist support to victims of a serious sexual offence	n/a	n/a	n/a	n/a
NI28	Serious knife crime rate per 1,000 population (Attempted murder, Grievous Bodily Harm, Robbery where a knife or any other sharp instrument was featured)	n/a	n/a	0	-5.0%
NI29	Gun crime rate per 1,000 population (Homicide, attempted murder, wounding or other act endangering life where a gun was fired, used as a blunt instrument or used in a threat)	n/a	n/a	0	-5.3%
local	No. incidents of domestic violence leading to sanction detection	n/a	668	1445	3 yr target
local	No. convictions for domestic violence	n/a	92	147	3 yr target
local	No. incidents of repeat victimisation of domestic violence	n/a	n/a	196	3 yr target
NI32	Repeat incidents of domestic violence	n/a	n/a	n/a	n/a

NI33	Arson incidents per 10,000 population	n/a	9.57	7.45	9.32
NI34	Domestic violence – murder per 1,000 population	n/a	n/a	0.00	New
NI49i	No. primary fires per 100,000 population	n/a	154.15	161.44	152.36
NI49ii	No. fatalities due to primary fires per 100,000 population	n/a	0.36	0.71	0
NI49iii	No. non-fatal casualties (excl. precautionary checks) per 100,000 population	n/a	11.11	12.77	10.75
	SURVEYS				
NI138	Satisfaction of people age 65 and over with home and neighbourhood	n/a	n/a	85.9%	New
NI139	Extent to which older people receive the support they need to live independently at home	n/a	n/a	20.3%	New
NI140	Fair treatment by local services	n/a	n/a	75.5%	New
NI119	Self-reported measure of people's overall health and wellbeing	n/a	n/a	86.1%	New
NI17	Perceptions of anti-social behaviour	16%	n/a	17.8%	New
NI21	Dealing with concerns about anti-social behaviour and crime by local council and police	n/a	n/a	29.2%	New
NI22	Perceptions of parents taking responsibility for the behaviour of their children in the local area	0%	n/a	30.6%	New
NI23	Perceptions that people in the area treat each other with respect and consideration	47%	n/a	34.8%	New
NI27	Understanding of local concerns about anti-social behaviour and crime by the local council and police	n/a	n/a	23.7%	New
NI37	How well informed do residents feel about what to do in event of a large scale emergency?	n/a	n/a	11.2%	New
NI41	Perceptions of drunk or rowdy behaviour as a problem	0.22	n/a	29.0%	New
NI42	Perceptions of drug use or drug dealing as a problem	27%	n/a	26.3%	New
NI1	% people who believe people from different backgrounds get on well together in their local area	83%	n/a	79.2%	New

NI2	% people who feel they belong to their local neighbourhood	n/a	n/a	49.3%	New
NI3	Civic Participation in local area	n/a	n/a	13.8%	New
NI4	% people who feel they can influence decisions locally	47%	n/a	37.9%	New
NI5	Overall Satisfaction with local area	85.0%	n/a	85.4%	New
NI6	Participation in regular volunteering	n/a	n/a	15.4%	New
	% people expressing satisfaction with:				
local	the waste collection overall	74%	n/a	78.0%	na
local	the provision of recycling facilities overall	64%	n/a	n/a	66%
local	% people satisfied with cleanliness standards	74%	n/a	64%	77%
local	% people aged 50 or over in Wandsworth who say that they undertake at least 30 minutes of moderate intensity sport or active recreation on three or more days each week, as measured by a Wandsworth Council survey	45%	n/a	n/a	n/a
local	% people very worried about becoming a victim of any type of crime in general	12%	n/a	n/a	n/a
local	% people who feel informed about what is being done to tackle anti-social behaviour in their local area	21%	n/a	n/a	n/a
NI160	Local authority tenants satisfaction with landlord services	66%	n/a	70%	73%
local	Residents satisfaction of their views being taken into account by their landlord	n/a	n/a	57%	60%
NI7	Environment for a thriving third sector	n/a	n/a	18.1%	New
NI137	Healthy life expectancy at age 65	n/a	n/a	n/a	n/a
NI24	Satisfaction with the way the police and the local council dealt with anti-social behaviour	n/a	n/a	n/a	n/a
NI25	Satisfaction of different groups with the way the police and the local council dealt with anti-social behaviour	n/a	n/a	n/a	n/a
NI54	Experience of services for disabled children (based on survey of parents)	n/a	n/a	n/a	n/a
NI127	Self reported experience of social care users	n/a	n/a	n/a	n/a

NI128	User reported measure of respect and dignity in their treatment	n/a	n/a	n/a	n/a
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