

Our population

324,400 The total population of Wandsworth is 324,400*

79% Wandsworth has the second highest proportion of working adults in London at 79%

80/84 Life expectancy for men is lower than the London average but in line with England averages. 80 years for men, 84 years for women

7% The number of people aged 75-84 is projected to increase by 7% in the next 4 years; this age group is most likely to need some kind of support.

Age range

Age ranges of people accessing adult care and support services:

 **46%** are 75+ years old

 **14%** are aged 65-74

 **40%** are aged 18-64

* Office of National Statistics, Mid-year population estimates, 2017

If you have a comment, suggestion or compliment please email:

ACIS@richmondandwandsworth.gov.uk

Wandsworth Adult Social Services Annual Report 2017-2018

This report highlights the achievements and challenges over the last year. Our aspiration is to “deliver the best for residents” and support our residents in staying as independent as possible.

When people become less independent or unwell, we want to ensure they can access care and support at the right time and in the right place.

We do this by supporting people at home or in a home-like setting wherever possible and having positive conversations about what they can do for themselves and their ambitions, rather than focussing on what is not going so well in their life. We will work in partnership with residents, their families and local communities to find solutions before introducing council services.

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So how did we do?

33,000 we responded to over 33,000 calls from residents

87% of people needed less care or no care at all after receiving an enablement service

68% of people say they find it easy to find information about care and support

89% of people who use our services received a review within the last year

86% of people say that our services helped to make them feel safe and secure

75% of people say they have control over their daily life

3200
people supported
in the community

How we support our residents

4,200 people assisted with care and support packages

300 people received short term support when they came out of hospital

583 carers were supported

812 people received a direct payment

1,411 people have received care and support in their own homes

1005 people supported in care homes

302 people in supported living accommodation

1,561 safeguarding concerns responded to

